

Annex

2 years on and still Green (F)lying?



NB: The evidence presented in the Annex was collected by BEUC members and students from Vrije Universiteit Amsterdam between January and May 2025.



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1. LUFTHANSA (LUFTHANSA GROUP)

• Climate-related marketing claims - 2023

Accessed 30 May 2023:

https://www.lufthansa.com/xx/en/green-fare

Carbon neutral by 2050. That is the ambitious goal that Lufthansa and the Lufthansa Group have set themselves. A goal that is worth every effort. To achieve it, we want to reduce our emissions from aviation as much as possible. One outcome en route to our goal are our **Green Fares**—new fares that make more sustainable travel possible throughout Europe.

Reduce and offset: Green Fares throughout Europe

The choice of our **Economy Green** and **Business Green** fares will **reduce 20% of flight-related CO₂ emissions** by the use of sustainable aviation fuels (SAF) and **offset the remaining 80% of the CO₂ emissions by an equivalent contribution** to high-quality climate protection projects. This 20/80 combination of reduction and offsetting is firmly linked to our Green Fares on European flights and enables more sustainable flying.



Book more sustainably



Our **Green Fares** are not booked as extras. They are independent and directly bookable fares alongside our Economy Light, Economy Classic and Economy Flex fares as well as our Business Saver and Business Flex fares. As **Economy Green** and **Business Green**, they offer you all the benefits of our Economy Classic or Business Saver fare in addition to flexible rebooking options and an extra 20% status and award miles on our European routes.

Climate-related marketing claims – 2025

Accessed 17 April 2025:

https://www.lufthansa.com/gr/en/green-fare

A carbon-neutral footprint by 2050. This is the ambitious target set by Lufthansa and the Lufthansa Group, and we're putting every effort into achieving it, including making our aviation emissions as low as possible. These efforts include offsetting and carbon reduction measures like the deployment of new-fuel-efficient aircraft, the use of Sustainable Aviation Fuels (SAF) and the continuous improvement of operational efficiency. One additional outcome of this strategy is Green Fares - new fares that make more sustainable travel possible both throughout Europe and on selected intercontinental routes.

Our new Green Fares will also earn you extra Points and enable you to enjoy flexible rebooking options, as well as the extra benefits of our Economy or Business Saver fares.

Reduce and offset: Green Fares throughout...

...Europe

Selecting one of the Economy Green and Business Green fares will reduce 20% of individual flight-related CO_2 emissions by using sustainable aviation fuels (SAFs) and offset the remaining 80% of CO_2 emissions to an equivalent extent by contributing to high-quality climate protection projects. This 20:80 combination of carbon reduction and offsetting is a fundamental part of the Green Fares on European flights and allows more sustainable air travel.



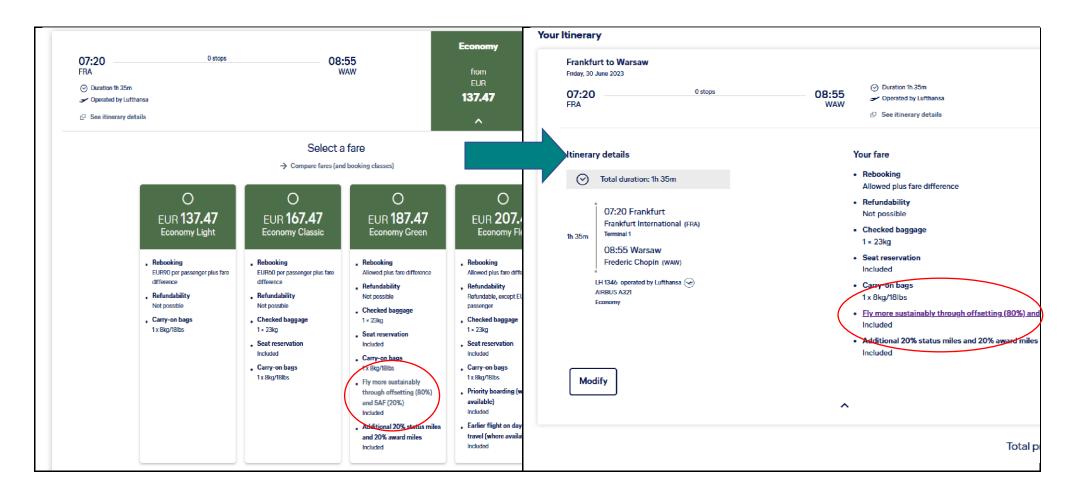
Book more sustainably

Green Fares are not add-ons to an existing booking. They are a separate, directly bookable fare alongside Economy, Premium Eco, Business or First Class fares.

Economy Green, Premium Green, Business Green and First Green offer all the benefits of our different fare categories, plus more flexible rebooking options and additional miles and Points.

2025: Lufthansa continues to use general climaterelated marketing claims.

Done on 30 May 2023: Booking of a flight between Frankfurt (DE) and Warsaw (PL).

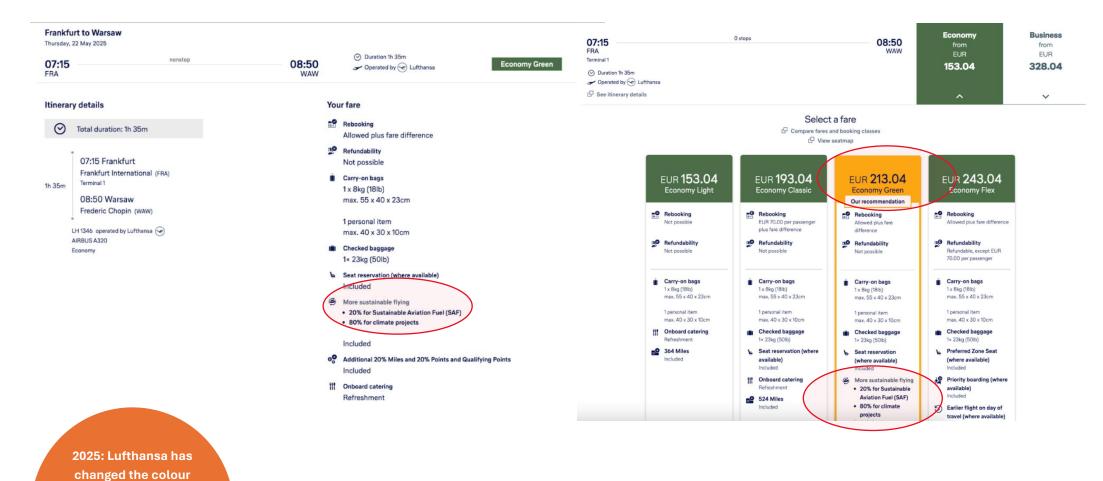


•

of the Economy Green and added the phrase "Our recommendation".

• Flight booking – 2025

Done on 18 April 2025: Booking of a flight between Frankfurt (DE) and Warsaw (PL).



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2. BRUSSELS AIRLINES (LUFTHANSA GROUP)

Climate-related marketing claims – 2023

Accessed 30 May 2023:

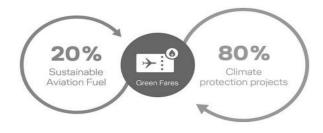
https://www.brusselsairlines.com/xx/en/travel-classes/green-fare

GREEN FARES

With the Green Fare more sustainable flying gets easier and is available for all customers on the Lufthansa Group owned booking channels, including brusselsairlines.com.

The sustainable way to fly

Green Fares enable guests to fly more sustainably through the combination of CO₂ emission reduction by the purchase of Sustainable Aviation Fuel (reduces of 20% of individual CO₂ emission) and CO₂ emission offsetting by the contribution to high quality climate projects in the amount of the individual related CO₂ emission tracked (offsetting of 80% of individual CO₂ emission). The Green Fares also incorporate extra status miles, flexible conditions and benefits associated with booking an Economy Classic or Business Saver fare.



Carbon neutral by 2050: It is an ambitious goal Lufthansa Group has set but it is a goal worth every effort.

To achieve this, we are aiming to reduce our emissions from flying to the maximum. Until 2030 we will reduce our net carbon emissions by half compared with 2019. The reduction part of this interim target has been validated by the Science Based Target Initiative (SBTi) and is in line with the Paris climate agreement.

To reduce our flight related emissions, we invest in a modern and more sustainable fleet, deploy new technologies, drive efficient operations and boost the usage of sustainable aviation fuel (SAF). As a pioneer in aviation, we are constantly looking at innovative solutions and effective measures for a carbon neutral aviation industry.

To **become more sustainable**, we also want to involve and encourage the customer to be part of this journey. That's why Lufthansa Group is continuously expanding its more sustainable product offers, starting with the launch of the compensaid.com platform in 2019, to the integration of easy-to-book SAF purchase and climate project support in 2022. This February, Lufthansa Group as first airline Group in the world launches the so called "Green Fares" – after a trial period in Denmark, Sweden and Norway in 2022. This fare expands our fare offer for Economy and Business class with an alternative for more sustainable flying.

Climate-related marketing claims – 2025

Accessed17 April 2025:

https://www.brusselsairlines.com/xx/en/travel-classes/green-fare

GREEN FARES

A carbon-neutral footprint by 2050. This is the ambitious target set by Brussels Airlines and the Lufthansa Group, and we're putting every effort into achieving it, including making our aviation emissions as low as possible. These efforts include offsetting and carbon reduction measures like the deployment of new-fuel-efficient aircraft, the use of Sustainable Aviation Fuels (SAF) and the continuous improvement of operational efficiency. One additional outcome of this strategy is Green Fares – new fares that make more sustainable travel possible both throughout Europe and on selected intercontinental routes.

Our new Green Fares will also earn you extra Points and enable you to enjoy flexible rebooking options, as well as the extra benefits of our Economy or Business Saver fares.

...Europe

Choosing an Economy Green or Business Green fare, reduces your individual flight-related CO_2 emissions of that flight by 20% through the use of Sustainable Aviation Fuel (SAF). The remaining 80% of the individual flight-related CO_2 emissions are offset through a contribution to climate protection projects.

Green Fares also include additional status miles, flexible conditions and benefits when you book an Economy Classic or Business Saver fare.

 $\rm CO_2$ -neutral by 2050: an ambitious goal for the Lufthansa Group, but one that's worth every effort to achieve.

Our aim is to reduce the emissions of our flights as much as possible. We shall halve our net carbon emissions by 2030 compared to 2019. The carbon reduction in this interim target has been validated by the Science Based Target Initiative (SBTi) and is in line with the Paris Climate Agreement.

In our efforts to reduce our flight-related emissions, we are investing in a modern and more sustainable fleet, implementing new technologies, promoting efficient operations and increasing the use of sustainable aviation fuel (SAF). As pioneers in the aviation industry, we strive for innovative solutions and efficient measures to achieve a carbon-neutral aviation industry.



...the rest of the world

We now offer Green Fares on a wide range of intercontinental routes, flown by the Lufthansa Group to make your travel more sustainable.

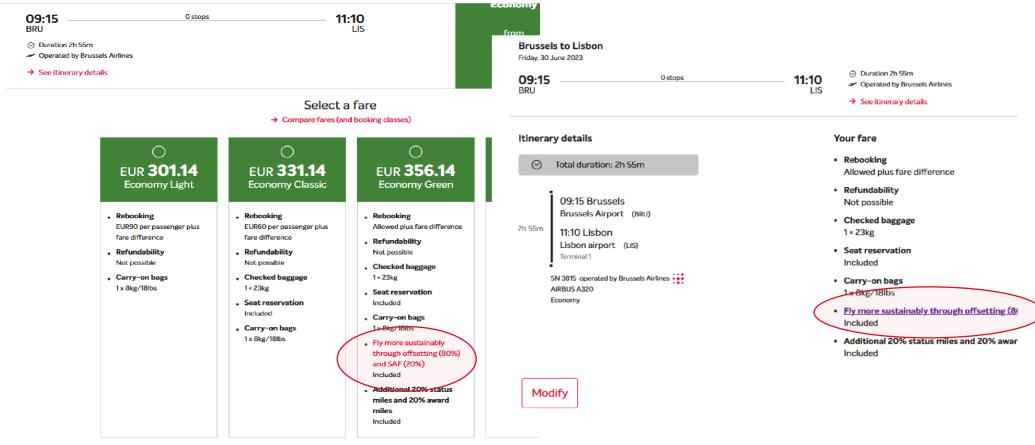
Selecting one of the Economy Green, Premium Eco Green, Business Green or First Green fares on intercontinental routes will reduce 10% of flightrelated carbon emissions by using sustainable aviation fuels (SAFs). The remaining 90% will offset by contributing to high-quality climate protection projects.

Applicable to intercontinental round-trip flights of Lufthansa Group Airlines, except for bookings to and from Japan and China, as well as for journeys starting in North and Central America.



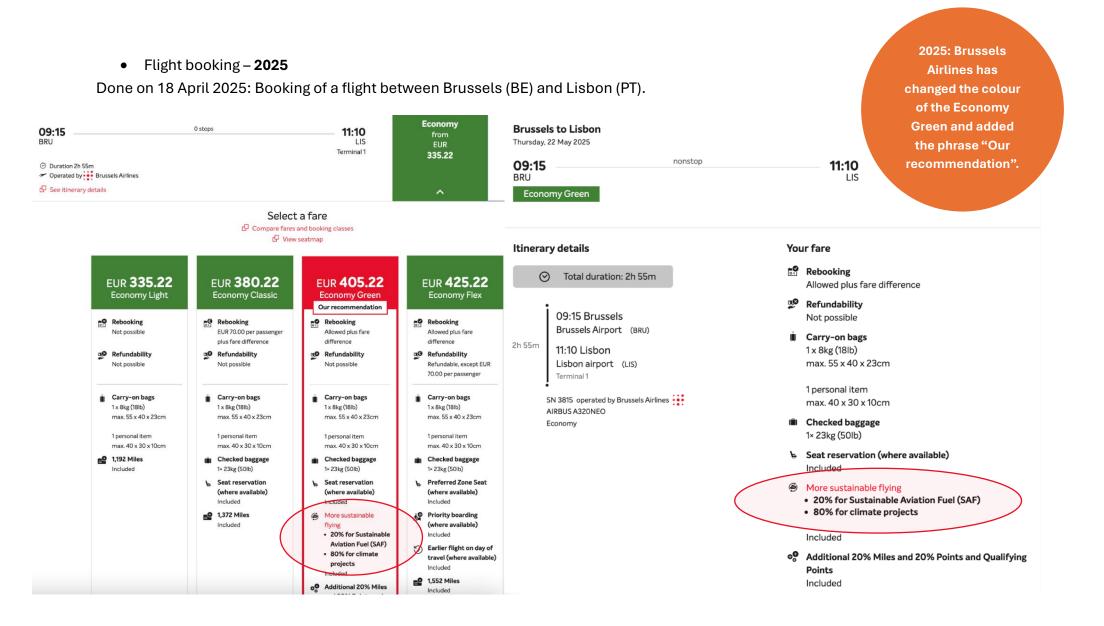
2025: Brussels Airlines continues to use general climate-related marketing

Done on 20 May 2023: Booking of a flight between Brussels (BE) and Lisbon (PT).



Please select a fare to continue.

Additional baggage fees may apply



3. AUSTRIAN (LUFTHANSA GROUP)

• Climate-related marketing claims - 2023

Accessed 30 May 2023:

https://www.austrian.com/xx/en/green-fare



Homepage > Fares > Green Fares

Green Fares

Travel more sustainably throughout Europe now. Take advantage of our new Green Fares offer to make your own flights within Europe even more sustainable.



Our goal is to connect Austria with Europe and the rest of the world. We always work better as a team, so it goes without saying that all people and cultures need to stay connected now and in the future. This is why we are introducing innovative measures to make flying more sustainable. To this end, we have an ambitious goal in mind: to fly carbon.neutral by 2050 and to halve our net CO₂ emissions by as early as 2030. We are investing in new, more fuel-efficient aircraft, constantly optimising our flight operations and increasing our use of sustainable aviation fuels (SAFs).

More information on the use of SAF additives

By opting for our Economy Green or Business Green fares, you are reducing your personal CO₂ emissions related to flying by 20%, thanks to the use of SAF, while the remaining 80% of CO₂ emissions related to flying is offset by making a contribution to climate protection projects.

Our new Green Fares offer will also earn you extra status miles and let you enjoy flexible rebooking options, not to mention the extra benefits with our Economy or Business Saver fares.



Climate-related marketing claims – 2025

Accessed 18 April 2025:

https://www.austrian.com/xx/en/green-fare

Austrian 🗡

(8) Login or Register (2) Help 🕀

BOOK & PREPARE MY BOOKINGS DISCOVER AUSTRIAN

Green Fares

A carbon-neutral footprint by 2050. This is the ambitious target set by Austrian Airlines and the Lufthansa Group, and we're putting every effort into achieving it, including making our aviation emissions as low as possible.



Our efforts include offsetting and carbon reduction measures like the deployment of new-fuel-efficient aircraft, the use of Sustainable Aviation Fuels (SAF) and the continuous improvement of operational efficiency. One additional outcome of this strategy is Green Fares - new fares that make more sustainable travel possible both throughout Europe and on selected intercontinental routes.

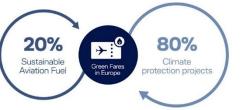
Our new Green Fares will also earn you extra Points and enable you to enjoy flexible rebooking options, as well as the extra benefits of our Economy or Business Saver fares.

Reduce and offset: Green Fares throughout...

...Europe

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Selecting one of the Economy Green and Business Green fares will reduce 20% of the individual flight-related CO₂ emissions through the use of Sustainable Aviation Fuels (SAFs) and offset the remaining 80% of the CO₂ emissions to an equivalent extent through a contribution to high-quality climate protection projects. This 20:80 combination of carbon reduction and offsetting is a fundamental part of the Green Fares on European flights and allows more sustainable air travel.

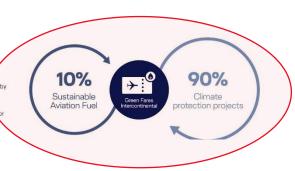


... the rest of the world

We now offer Green Fares on a wide range of intercontinental routes, flown by the Lufthansa Group to make your travel more sustainable.

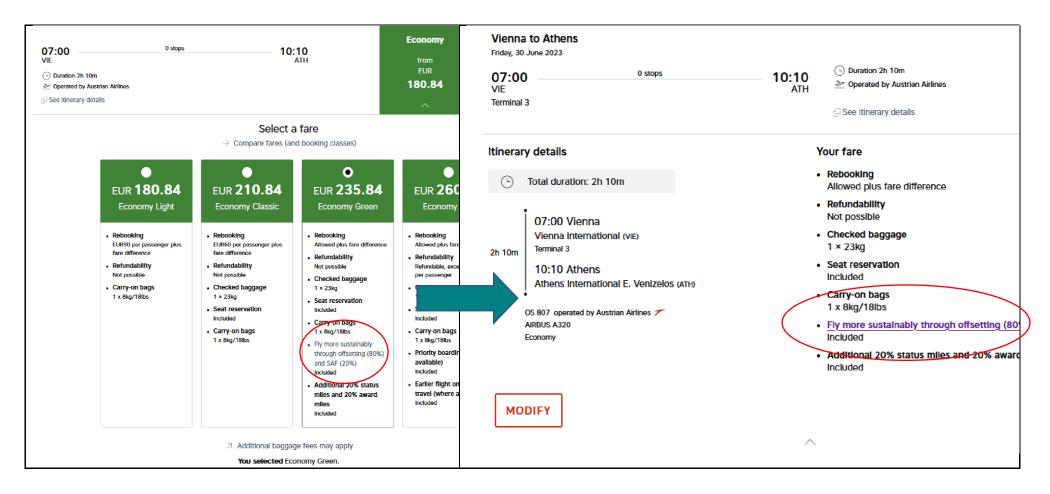
Selecting one of the Economy Green, Premium Eco Green, Business Green or First Green fares on intercontinental routes will reduce 10% of flight-related carbon emissions by using sustainable aviation fuels (SAFs). The remaining 90% will of set by contributing to high-quality climate protection projects.

Applicable to intercontinental round-trip flights of Lufthansa Group Airlines, exception bookings to and from Japan and China, as well as for journeys starting in North and Central America.

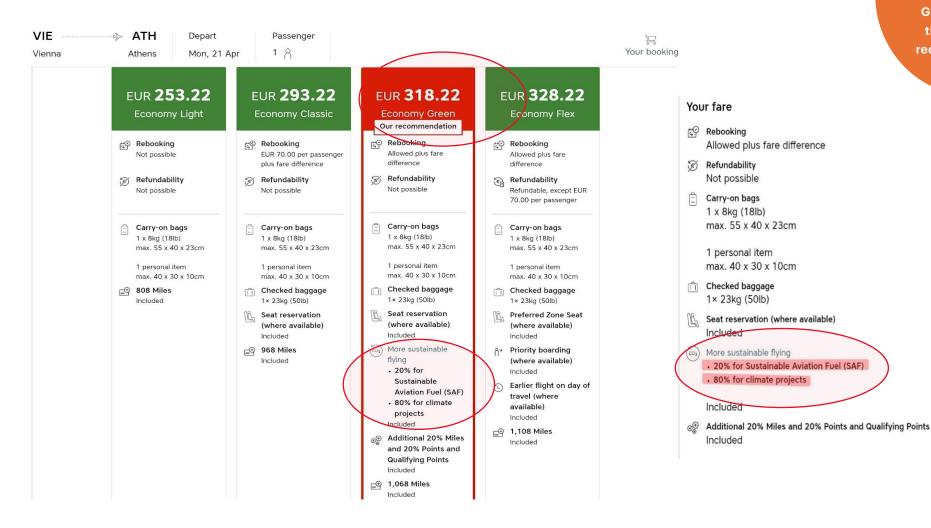


2025: '10% Sustainable Aviation Fuel, 90% Climate protection project' graphic has been added. 2025: Austrian has changed the text, now focusing on SAF's. Claims related to CO2 emissions are still included.

Done on 30 May 2023: Booking of a flight between Vienna (AT) and Athens (HL).



Done on 18 April 2025: Booking of a flight between Vienna (AT) and Athens (HL).



2025: Austrian Airlines has changed the colour of the Economy Green and added the phrase "Our recommendation".

4. AIR DOLOMITI (LUFTHANSA GROUP)

Climate-related marketing claims - 2023

Accessed 30 May 2023:

https://www.airdolomiti.eu/fares? gl=1*1r55ofd* ga*ODA1Nzg0NDQ0LjE2ODA1MjU0MTE.* ga_MB3YTHS8MP*MTY4NTQzNTYzOS4xLj AuMTY4NTQzNTYzOS4wLjAuMA..&_ga=2.258827913.202442005.1685435640-805784444.1680525411



Explore Bo

Economy Green fare

Fly more sustainably with the new Green fare.



The choice of our Economy Green fare will reduce 20% of flight-related CO2 emissions by the use of sustainable aviation fuel (SAF) and offset the remaining 80% of the CO2 emissions by an equivalent contribution to high-quality climate protection projects.

Economy Green fare offer you all the benefits of our Economy Classic fare in addition to flexible rebooking options and an extra 20% status and award miles on our routes.

Climate-related marketing claims - 2025

Accessed 18 April 2025:

https://www.airdolomiti.eu/fares



Explore Bo

Economy Green fare

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More sustainable air travel.

New fares that make more sustainable travel possible

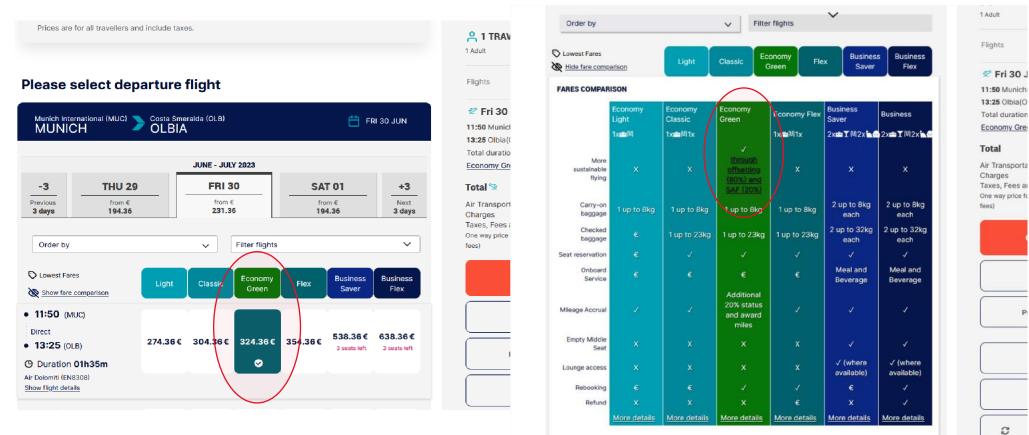


The choice of our **Economy Green** fare will reduce **20% of individual flight-related CO₂ emissions** by using **sustainable aviation fuel (SAF)** and offset the remaining 80% of CO₂ emissions to an equivalent extent by contributing to highquality climate protection projects. This 20:80 combination of carbon reduction and offsetting is a fundamental part of the Green Fares on European flights and allows more sustainable air travel.

Economy Green fares offer you all the benefits of our Economy Classic fare in addition to **flexible rebooking** options and **additional miles and Points**.

2025: Air Dolomiti continues to use general climaterelated marketing claims.

Done on 30 May 2023: Booking of a flight between Munich (DE) and Olbia (IT).



Munich International (MUC) Costa Smeralda (OLB)				🛗 SAT 26 APR			parison	Light	Classic Economy Flex			"through offsettin (80%) and SAF (209		
-3 Previous 3 days	FRI 25 from € 357.64		APRIL 20 SAT 2 from € 397.64	26	fro	N 27 m € 1.64	+3 Next 3 days	More sustainable flying	×	х (through offsetting (80%) and SAF (20%)	×	X 2 up to 8kg	X 2 up to 8kg
								Carry-on baggage	1 up to 8kg	1 up to 8kg	1 up to 8kg	1 up to 8kg	each	each
Order by			~ [Filter flights			~	Checked baggage	€	1 up to 23kg	1 up to 23kg	1 up to 23kg	2 up to 32kg each	2 up to 32kg each
Lowest Fares		Light	Classic	Economy Green	Flex	Business Saver	Business Flex	Seat reservation	€	1	1	1	1	1
14:50 (MU						Ø		Onboard Service	€	€	€	€	Meal and Beverage	Meal and Beverage
Direct 16:35 (OLB)	428.64€	468.64€	488.64€	528.64€	¥ 397.64€	497.64€	Mileage Accrual	1	1	Additional 20% award miles	1	1	1
Duration 01h45m ufthansa (LH1910)								Empty Middle Seat	x	х	x	x	1	1
how flight details								Lounge access	x	x	x	x	✓ (where available)	✓ (where available)
Direct 20:30 (OLE		434.64€	474.64€	494.64€	534.64€	 397.64 € 3 seats left 	497.64 € 3 seats left	Rebooking	x	€	1	1	x	1
Duration 0	1h45m							Refund	×	×	x	€	х	1
ir Dolomiti (EN83 how flight details									More details	More details	More details	More details	More details	More details

Done on 18 April 2025: Booking of a flight between Munich (DE) and Olbia (IT).

2025: Air Dolomiti continues to use the claims "more sustainable flying" and "through offsetting (80%) and SAF (20%)".

5. SWISS (LUFTHANSA GROUP)

• Climate-related marketing claims - 2023

Accessed 30 May 2023:

https://www.swiss.com/xx/en/fly/on-board/green-fare



Green Fares: Travel more sustainably in Europe with SWISS

We make more sustainable flying even easier by offering the Green Fares directly in the booking-process for all SWISS flights in Europe on SWISS Economy and SWISS Business.

The Business Green and Economy Green fares enable SWISS guests to fly more sustainably by purchasing Sustainable Aviation Fuel (reduces 20% of individual CO₂ emission) and a contribution to high quality climate projects to offset remaining CO₂ emission in the amount of the individual related CO₂ emission tracked (offsetting of 80% of individual CO₂ emission). The Green Fare also incorporates extra status miles, flexible conditions, and are available on all Lufthansa Group airlines and can be booked on swiss com.



Climate-related marketing claims - 2025

Accessed 17 April 2025:

https://www.swiss.com/xx/en/fly/on-board/green-fare



Green Fares: travel more sustainably with SWISS

A carbon-neutral footprint by 2050. This is the ambitious target set by SWISS and the Lufthansa Group, and we're putting every effort into achieving it, including making our aviation emissions as low as possible.

These efforts include offsetting and carbon reduction measures like the deployment of new-fuel-efficient aircraft, the use of Sustainable Aviation Fuels (SAF) and the continuous improvement of operational efficiency. One additional outcome of this strategy is Green Fares - new fares that make more sustainable travel possible both throughout Europe and on selected intercontinental routes.

Reduce and offset: Green Fares throughout...

...Europe

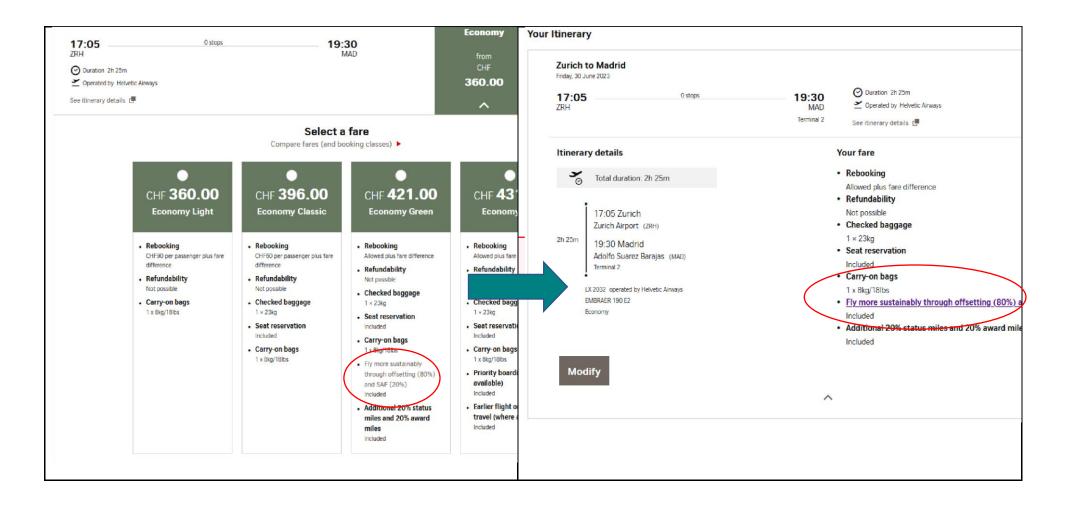
Discover SWISS

The Business Green and Economy Green fares from the Lufthansa Group allow you to book a more sustainable flight using sustainable aviation fuels (SAFs) that reduce flight-related CO_2 emissions (20% of the individual flight-related emissions) and offset the remaining flight-related CO_2 emissions (80% of the individual flight-related CO_2 emissions) by making an equivalent contribution to high-quality climate protection projects. The Green Fares also include extra status miles, flexible rebooking options and are available to book directly through NDC.

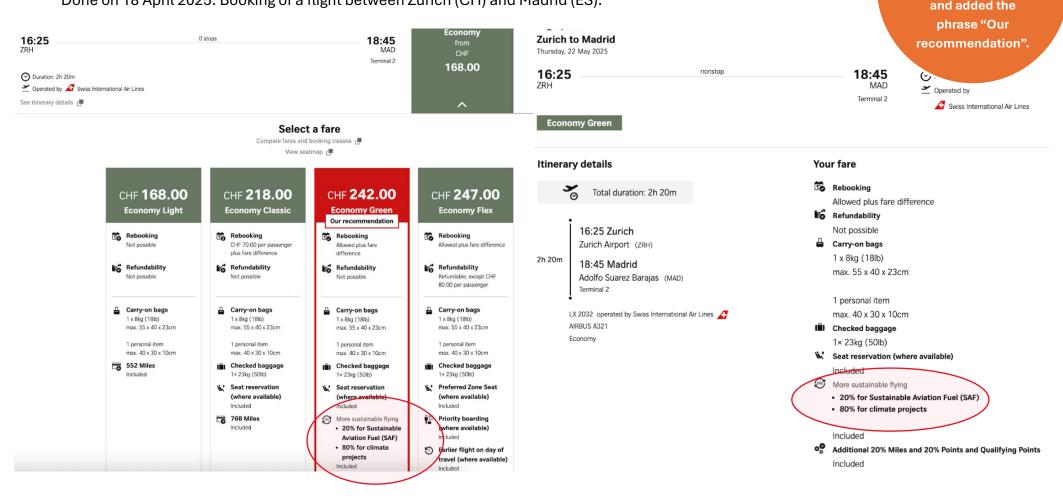


2025: Swiss continues to use general climate-related marketing claims.

Done on 30 May 2023: Booking of a flight between Zürich (CH) and Madrid (ES).



Done on 18 April 2025: Booking of a flight between Zürich (CH) and Madrid (ES).



2025: Swiss has changed the colour of the

Economy Green

6. EUROWINGS (LUFTHANSA GROUP)

Climate-related marketing claims - 2023

Accessed 2023:

https://eurowings.compensaid.com/projects/portfolio

Our sustainability commitment

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For Eurowings, flying means connecting people, cultures and economies around the world. Our passion for flying is also deeply connected to our sense of responsibility for the environment, and we know that the future of air transport must be closely aligned with an active commitment to climate protection. We are hard at work reducing our carbon emissions and making enormous progress along the way: investing in the most fuel-efficient aircraft and in the deployment of sustainable aviation fuel, improving flight operations and using lightweight materials.

Together we can do even more.

By offsetting your flight-related carbon emissions with Eurowings, you will support certified climate-improving projects of the highest quality standards in Germany and around the globe. The future of carbon-neutral flying is just a click away. More information about the projects

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Climate-related marketing claims – 2025

Accessed 17 April 2025:

https://www.eurowings.com/nl/informeren/over-ons/emissies-compenseren.html

Reducing CO₂ emissions through sustainable aviation fuel



Sustainable aviation fuel (SAF) is the first realistic alternative to fossil aviation fuel . Compared to kerosene, SAF reduces additional CO $_2$ emissions by at least 80%. An innovative production process reuses carbon from sustainable biomass and converts it into fuel. Only waste material from forestry and agriculture or used cooking oil is used for this process.

In this way, we can increasingly replace fossil fuels from oil with SAF. SAF is currently not the standard fuel due to its high costs. Its availability depends on contributions from customers (for example by **PlanetBlu**) in addition to European and national mandates.

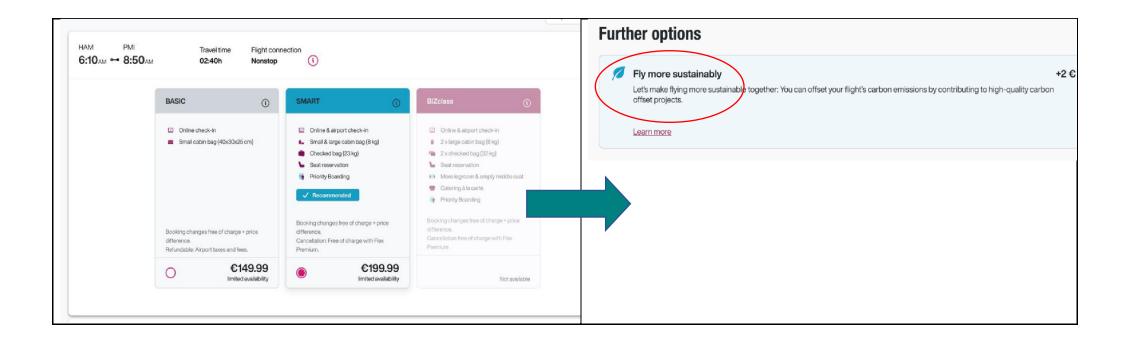
Offset CO₂ by supporting climate protection projects



Together with myclimate, ClimatePartner, CEEZER and SQUAKE, Eurowings supports climate protection projects worldwide that compensate for CO₂ emissions at other locations. All supported projects meet the highest quality standards. Projects outside Europe usually meet international standards such as Gold Standard or Plan Vivo. The impact and quality of local European climate protection projects are ensured by national standards such as MoorFutures or the Swiss CH VER guidelines.

The climate protection projects supported by Eurowings are divided into **elimination and avoidance projects** based on their mode of action. With CO $_{2 \text{ compensation, the CO }_{2}}$ reduction efforts are supplemented with sustainable aviation fuel (SAF). 2025: Eurowings has changed their sustainability page. Information on SAF and offsetting CO2 has been added.

Done on 30 May 2023: Booking of a flight between Hamburg (DE) and Palma (ES).



HAM

Done on 18 April 2025: Booking of flight between Hamburg (DE) and Palma (ES).

Light, Plus or Pro". PMI 02:40h 9:00_{AM} 6:20AM (i) Nonstop BASIC SMART (Online check-in Online & airport check-in Online & airport check-in Small underseat bag & large cabin Small underseat bag (40x30x25 cm) ů., i 2 x large cabin bag (8 kg) bag (8 kg) 2 x checked bag (32 kg) Checked bag (23 kg) Seat reservation L Seat reservation Morolo ✓ Recommended More options Rebooking: possible for a fee Rebooking: possible for a fee Your contribution to a more sustainable future (?) Close 🔨 Cancellation: not possible Cancellation: possible with Flex Premium €189.99 €247.99 Ο \bigcirc limited availability limited availability PlanetBlu Pro PlanetBlu Light PlanetBlu Plus The calculated carbon emissions for your flight The calculated carbon emissions for your flight The calculated carbon emissions for your flight are: are: are: reduced by up to 50% through the use reduced by up to 5% through the use reduced by up to 10% through the use of sustainable fuels of sustainable fuels of sustainable fuels ✓ offset up to 50% through a contribution offset up to 95% through a contribution ✓ offset up to 90% through a contribution to high-quality climate conservation to high-quality climate conservation to high-quality climate conservation projects projects projects Thank you: one free hot drink on board! For €14.02 Choose For €23.04 Choose For €95.20 Choose

2025: Eurowings now offer passengers to

pay an additional fee

called "PlanetBlu

7. AIR FRANCE (GROUPE AIR FRANCE/KLM)

Climate-related marketing claims - 2023

Accessed 2023



Estimated CO₂ emissions per passenger for this trip **188 kg CO**₂

Air travel has other effects on the climate than CO2 emissions. When they turn into clouds, white planes trails, which are composed of water vapor and soot, can also contribute to climate change. It is still difficult to accurately measure the impact of these effects. According to several studies, sustainable aviation fuel could significantly limit these "non-CO2 effects".

What we do

Air France is committed to creating a more sustainable aviation industry. Our actions focus on reducing our CO_2 emissions via new, more fuel-efficient aircraft, the increasing use of sustainable aviation fuel, eco-piloting, and the development of intermodality.

Environment



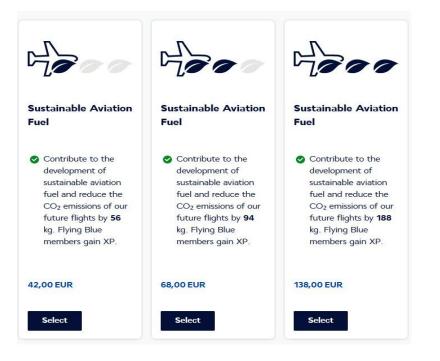
Sustainable Aviation Fuel

We are actively involved in the development of sustainable aviation fuel (SAF), which reduces CO_2 emissions by an average of 80% throughout its life cycle compared to fossil fuel. Manufacturing SAF costs significantly more than conventional fuel. Your contribution allows us to invest more in developing these alternative fuels and incorporate more in our future flights.

Learn more

How you can help

French regulations require the use of at least 1% sustainable aviation fuel on flights departing from France. This incorporation is already integrated into the price of the ticket. You can contribute further by choosing one of the options below. With your contribution, we will be able to increase the use of alternative fuels and continue to reduce the carbon footprint of our flights. Every Euro donated will be invested in the purchase of sustainable aviation fuel.



• Climate-related marketing claims – 2025

Accessed 17 April 2025:

https://wwws.airfrance.nl/information/developpement-durable/voyage-responsable



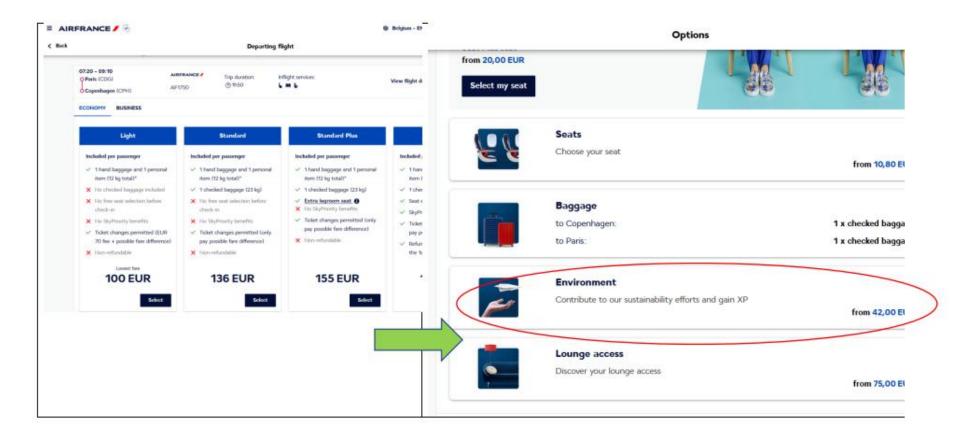
For travel in the future, let's rethink how to get around today

Our commitments Your participation

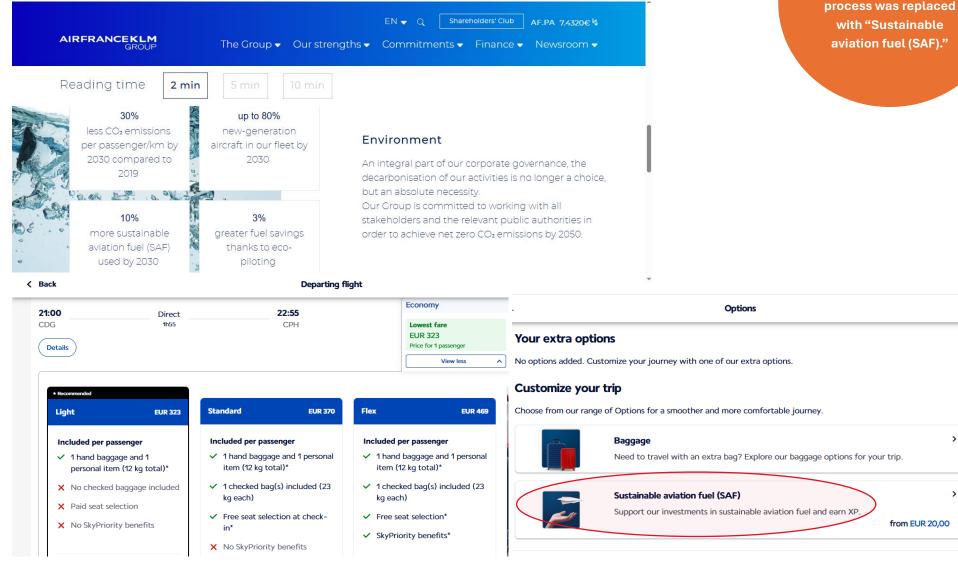
What measure are we taking? Kerosene consumption is the main source of our CO₂ emissions. To significantly reduce these emissions as quickly as possible, we are focusing on three areas: the modernization of our fleet, the use of more sustainable fuel, and the practice of ecopiloting.

2025: Claims such as "Fly More Responsibly" were removed, while the sustainability page was reconstructed.

Done on 30 May 2023: Booking of a flight between Paris (FR) and Copenhagen (DK).



Done on 18 April and 20 May 2025: Booking of a flight between Paris (FR) and Copenhagen (DK).



2025: The

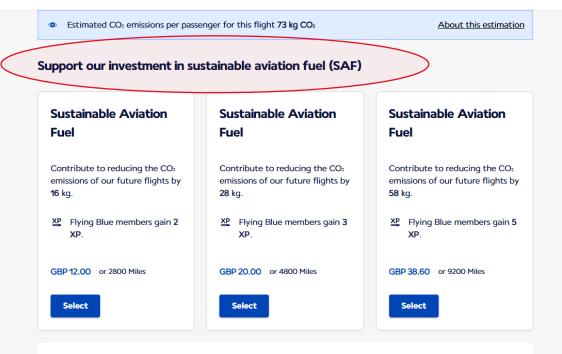
"Environment" option

during the booking

>

>

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*How are CO₂ emissions estimated?

To calculate the fuel consumption and CO_2 emissions of our flights, we have developed an industry-compliant calculation method, audited annually by the independent agency KPMG.

This calculator estimates fuel consumption per passenger based on the aircraft type, cabin, and average load factor. CO_2 emissions are calculated based on the volume of fuel used.

The displayed value is an average of the emissions from Air France flights on the selected route.

This calculation does not include other climate impacts of aviation, which are still difficult to measure at the flight level. The white trails visible in the wake of aircraft, known as contrails, are composed of water vapor and soot. If they become persistent, they can contribute to climate change. Their warming effect is significant and comparable in magnitude to that of CO_2 .

8. KLM (GROUPE AIR FRANCE/KLM)

Climate-related marketing claims – 2023

Accessed 2023:

https://www.klm.com/information/legal/extra-options/co2-impact-programme

Dutch Airlines 🎲

O Contrast on 🛛 🕮 E

CO2 Impact Programme



What we do

Travelling by air connects people around the globe yet also impacts the environment. As an airline, we realise that our industry is far from sustainable. We are committed to reducing CO_2 emissions, step by step, introducing operational improvements, more fuel-efficient aircraft and air-rail connections. We hope to contribute the most by replacing our fossil-based jet fuel with Sustainable Aviation Fuel (SAF).



Sustainable Aviation Fuel

The Sustainable Aviation Fuel we are sourcing can reduce CO_2 emissions compared to conventional fossil fuel. Unfortunately, it's currently much more expensive than regular fossil fuel. Your contribution helps us cover the difference.

Read more about Sustainable Aviation Fuel



Reforestation

Our reforestation programme lets you compensate (part of) your flight's environmental impact. It doesn't impact the direct emissions of the flight itself, but your contribution will help restore forests that absorb CO_2 .

Read more about reforestation

How you can help

Join us by contributing to SAF or reforestation (or both!). While reforestation is a nature-based contribution that helps absorb CO_2 emissions outside the aviation industry, SAF directly impacts flights to become more sustainable. Don't want to choose? Contribute to a mix of both. It's entirely up to you.

Climate-related marketing claims – 2025 •

Accessed 17 April 2025:

https://www.klm.nl/en/information/sustainability



Sustainability

Air travel is currently not sustainable. Check what we are doing to improve our sustainability, to reach our future goals, and the small steps you can take to help.

What we do and how you can help



2025: The "CO2 Impact Programme" heading was removed, and the sustainability page was reconstructed.

Netherlands - EN A Log in



Sustainability on board

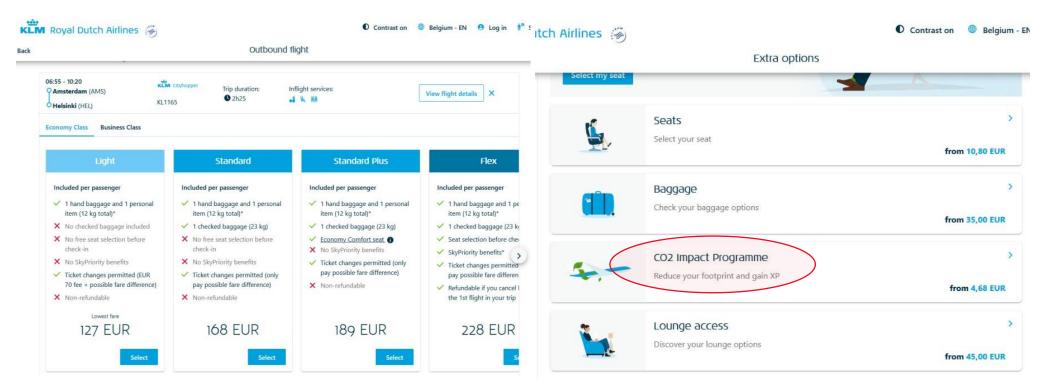
Small changes can make a difference. That's why we're increasing the sustainability of our onboard flight experience. Accessed 17 April 2025: https://www.klm.nl/en/information/legal/extra-options/co2-impact-programme

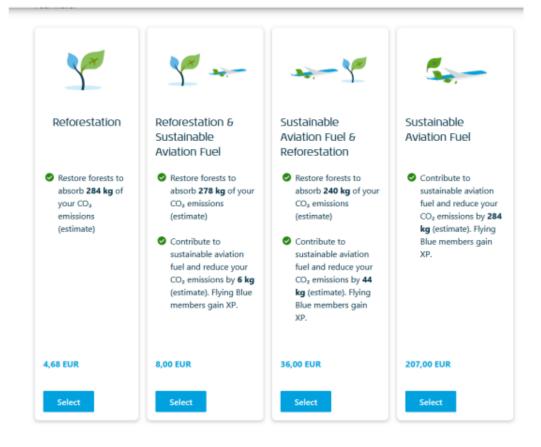
Home	My Trip	Check-in	Information	Support	
< Conditions for extra options			xtra options	CO ₂ compensation by reforestation and/or Sustainable Aviation Fuel (SAF) conditions	
	Terms and Conditions for last-minute paid upgrade option			Read the conditions that apply when you contribute to compensate your expected CO ₂ emissions of your part in your flight by reforestation and/or investing in SAF, hereafter called 'CO ₂ Impact Programme'.	
		Inflight WiFi co	onditions	1. General	
		Time to think o	conditions	1.1 These terms and conditions apply to the 'CO2 Impact Programme' of KLM Royal Dutch Airlines.	
		Paid lounge ac conditions	ccess	 The terms and conditions of 'CO₂ Impact Programme' are in addition to the general conditions of carriage for passengers and baggage. 'CO₂ Impact Programme' is only available in combination with a KLM travel document or tickets in which at least one KLM flight is included. 	
		Optional Unac Minor Service		 The 'CO₂ Impact Programme' can be added to all KLM flights, regardless of point of origin, point of sale or embarkation point. 	

Accessed 17 April 2025: https://www.klm.nl/en/information/sustainability/saf

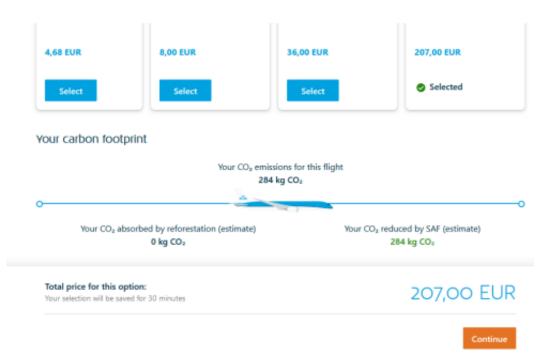
Home	My Trip	Check-in	Information	Support	
				Contributing to SAF	
< Sustainability			When you book a KLM flight, you can make a voluntary contribution to extra SAF. We offer 3 contribution levels based on the estimated amount of fuel		
		SAF: alternativ	ve aviation fuel	needed per passenger for your flight and the price of SAF at the time of booking.	ack
		What is SA What mak	NF? es SAF better?	Depending on how much you contribute, you help us fund the purchase of SAF equal to all or part of this fuel. When estimating fuel, we consider factors like aircraft type, flight distance, cargo weight, number of passengers, and the	Feedback
			of alternative el does KLM Il effect	travel class you've booked. You'll also see how your contribution helps reduce our estimated CO ₂ impact by adding the extra SAF to a future flight. Just to be clear, your contribution won't go as extra SAF into your plane, nor will it reduce CO ₂ emissions during your flight. However, it does allow us to buy a bit more SAF to add to the airport's fuel systems.	
		Contribut	ing to SAF	It's our responsibility to reduce the impact of flying and become less dependent on fossil fuels. The extra SAF you pay for makes a small difference towards this goal.	
		Add extra bookina	SAF to your	SAF prices per destination 亿	~

Done on 30 May 2023: Booking of a flight between Amsterdam (NL) and Helsinki (FI).





CO2 Impact Programme



2025: The "CO2 Impact Programme" option was replaced by "SAF (alternative aviation fuel)".

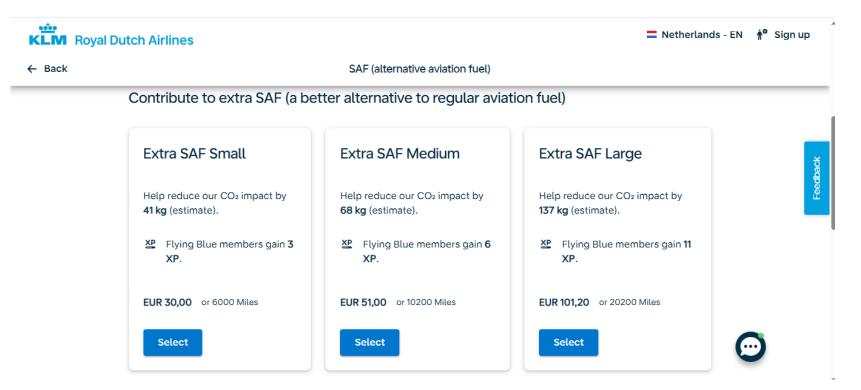
А

• Flight booking – **2025**

Done on 18 April 2025: Booking of a flight between Amsterdam (NL) and Helsinki (FI).

KLM Royal Dutch Airlines passengers Extra options ← Back Outbound flight ĸĽM Enrich your trip Economy Business +1 day 00:20 21:00 Direct Choose your extras upfront to ensure the perfect start to your journey. AMS 2h20 HEL Lowest fare EUR 362 EUR 826 V Price for 1 passenger Details Baggage View less ^ Want to travel with extra baggage? Check your options Light EUR 362 Standard EUR 405 EUR 480 > SAF (alternative aviation fuel) Help reduce our CO2 impact and gain XP Included per passenger Included per passenger Included per passenger from EUR 30,00 ✓ 1 hand baggage and 1 personal 1 hand baggage and 1 1 hand baggage and 1 personal personal item (12 kg total)* item (12 kg total)* item (12 kg total)* 1 checked bag(s) included (23 1 checked bag(s) included (23 × No checked baggage > Lounge access kg each) included kg each) Discover your lounge options ✓ Free seat selection at check-✓ Free seat selection* × Seat selection at a fee in* SkyPriority henefits*

Once the SAF option is selected:



9. VUELING

• Climate-related marketing claims – 2023

Accessed 2023:

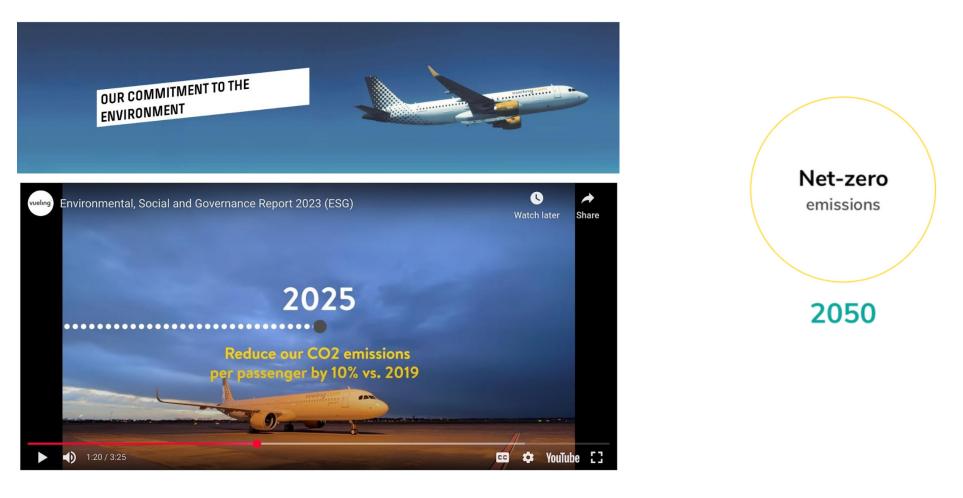
www.vueling.com/en/sustainability

vueling	TRAVEL 🗸	Flying INFO 🗸	Have any questions?	
	02. Use of sustainable avia		nautnava	^
		Our	partners	
	← REPSOL	We have agreements to de medium term.	velop advanced biofuels to ensure e	enough supply in the short and
	<i>y</i>			
	Avikor		ur customers the chance to contribu their emissions. Vueling then matche	
	mediterránes		Mediterránea, we send the oil used i ugal to manufacture biofuel.	n Vueling's cafeteria to two

• Climate-related marketing claims – 2025

Accessed 17 April and 15 May 2025:

https://www.vueling.com/en/about-us/sustainability?_gl=1*v6zl4u*_up*MQ..*_gs*MQ..&gclid=CjwKCAjw9eO3BhBNEiwAoc0jdsEhYxlercDOVyqdW1yHzmG3UqYT5zv9p93uBmZM9nkUaSGfwZENRoC26gQAvD_BwE&gclsrc=aw.ds and https://youtu.be/nQ60g3J7KNY



Accessed 17 April 2025:

https://www.vueling.com/en/about-

us/sustainability?_gl=1*10o2npk*_up*MQ..*_gs*MQ..&gclid=Cj0KCQjwzYLABhD4ARIsALySuCSzlwSCxcc47iBkSKaqJkP2s5p6l83AJL6all RpAssUMDBoP293in4aAkfKEALw_wcB&gclsrc=aw.ds&gbraid=0AAAAAD_MeAWQeDHNisUlwG2Nuin_Y5KeU

^

LEADERS IN SUSTAINABILITY



As part of the IAG group, we have got in 2023 for the fourth year in a row a leadership score in the corporate climate action ranking: **Carbon Disclosure Project (CDP) A- rating**.

This nonprofit organisation works with investors, companies, cities, states, and regions using a worldwide database with information on how they manage their environmental impact.

02. USE OF SUSTAINABLE AVIATION FUEL (SAF)

SAF is an alternative fuel produced from waste and other sustainable raw materials, as well as from CO2, and which the existing plane's engines can use. We ensure that the SAF we use complies with the regulations of each country; in Europe the Refuel EU Aviation Directive.



We aim to operate 10% of our flights with SAF by 2030, which is more than the mandatory 6% established in Europe.

SAF enables us to reduce lifecycle CO2 emissions by more than 80% compared to traditional fuel.

OUR PARTNERS

<table-cell-rows> REPJOL

We have agreements to **develop advanced biofuels** to ensure enough supply in the short and medium term.

SAF

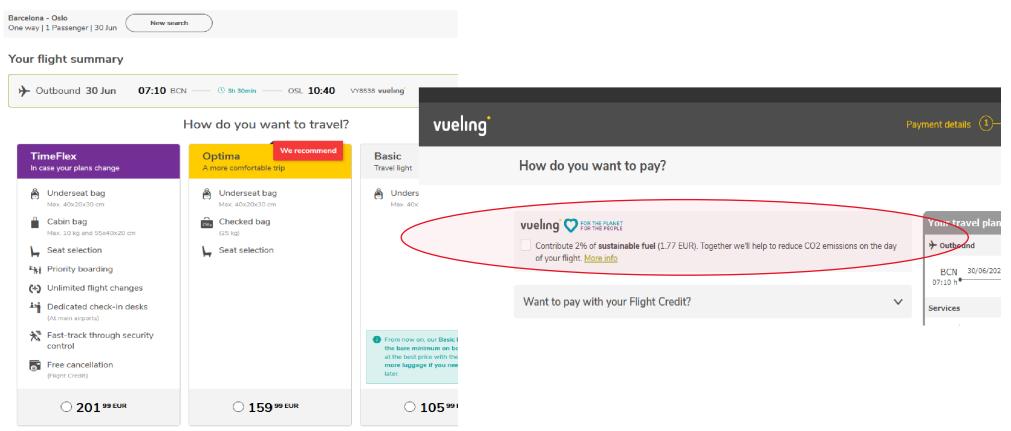
We offer our customers the chance when they book to make a voluntary contribution to supply 2% of sustainable fuel on top of any of the airline's obligations in order to reduce a small part of their emissions. Vueling then matches the contribution to reach 4%. <u>More info</u>

In partnership with Grupo Mediterránea, **we send the oil used in Vueling's cafeteria** to two refineries in Spain and Portugal to manufacture biofuel.

mediterránes

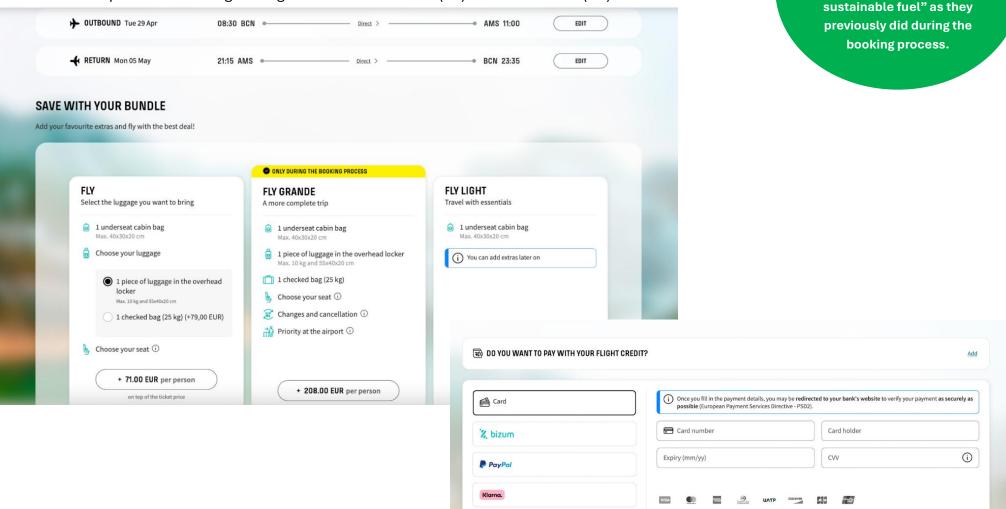
2025: It's not possible during the booking process to contribute 2% of sustainable fuel as they claim on their website. See page 46. 2025: Vueling continues to use general climaterelated marketing claims.

Done on 30 May 2023: Booking of a flight between Barcelona (ES) and Oslo (NO).



Fare prices are per passenger.

Done on 20 April 2025: Booking of a flight between Barcelona (ES) and Amsterdam (NL).



2025: Vueling no longer gives the option to add

an extra fee to "contribute 2% of

I've read, understand and accept the <u>Vueling conditions of carriage</u>.

-

10. NORWEGIAN

Climate-related marketing claims - 2023

Accessed 30 May 2023:

https://www.norwegian.com/fr/a-propos-de-nous/entreprise/responsabilite-sociale/

Towards more climate neutral aviation with CHOOOSE and Norwegian

At Norwegian, we work hard to reduce our environmental impact. We have partnered with the climate company CHOOOSE to make it easy for our passengers to offset their personal carbon footprint.

By choosing to offset the carbon footprint of your flight during checkout, you will support a CO2 offset in an amount equal to or greater than the calculated carbon footprint of your ticket. Offsetting is performed through a portfolio of CO2-reducing projects carefully selected by CHOOOSE and Norwegian, and we have identified projects focusing on clean energy with measurable, long-term impact. All projects are certified by the United Nations, Verra or the Gold Standard.

Our CO2 emissions calculation is based on the official methodology of the United Nations' International Civil Aviation Organization (ICAO), the International Council of Clean Transportation (ICCT) and our own flight emissions data.

Please note that the amount paid is non-refundable. This service is provided by CHOOOSE AS, Frøyas Gate 15, 0273 Oslo, Norway, 979 501 765 MVA.

Climate-related marketing claims – 2025

Accessed 17 April 2025:

https://www.norwegian.com/en/about/experience-us/responsible-travel/ and ht



45% less CO2 by 2030? That's a Norwegian promise!

We are setting the pace for environmental sustainability and aim to become the traveller's sustainable choice by reducing and recycling plastic waste, promoting sustainable aviation fuel and aim to achieve a 45 percent reduction in our customers CO2 emissions by 2030, in line with the 1.5°C target set forth in the Paris Agreement. Environmental Sustainability Strategy 2020 - 2023



How we use weather data to cut Co2-emissions

Norwegian is committed to emit 45 percent less Co2-emissions by 2030. With our ambitious environmental goals firmly set on the horizon, we're thrilled to announce yet another big step towards accomplishing them. This time, we've joined forces with AVTECH and the UK Met Office to fly smarter using real-time wind technology.



Published 7th September 2021

"Winds can blow up to 300 kilometres per hour at altitude. Utilizing jet streams and avoiding headwinds makes a great difference to flight times, and saves fuel, " says Stig Patey, flight captain and Fuel Savings Manager at Norwegian. 2025: Norwegian continues to use general climaterelated marketing claims.

Accessed 21 May 2025:

https://www.norwegian.com/en/about/experience-us/flyahead/

🕸 45% less CO2

By 2030, you'll be flying with a staggering 45% cutback in carbon emissions compared to 2010.

More direct routes

Direct routes results in fewer takeoffs and landings and a significant reduction in emissions.

We're quitting non-recyclable plastic

By 2023, we'll have made a 100% cut in non-recyclable plastics, and recycling 100% of our single-use plastics in Scandinavia.

• Advanced weather data

Our pilots use a new weather system to make smarter route choices that reduces thousands of tons of CO_2 emissions annually.

Accessed 21 May 2025:

https://www.norwegian.no/om-oss/opplev-oss/flyforan/



Vi ønsker at alle skal fly så bærekraftig som mulig

Å reise med fly skaper store verdier for samfunnet, men det er også en kilde til utslipp av klimagasser og vi i Norwegian er bevisst vårt ansvar. Vi har satt oss et mål om å redusere våre CO2-utslipp med 45 % innen 2030, og vi jobber med flere tiltak.

+-

Heit ny flyflåte VI 2030 vil vi ha de nyeste flyene på markedet som reduserer våre utslipp med 16 til 17 %.

Fossilfritt flydrivstoff

Vi øker innblandingen av fossilfritt drivstoff med opptil 20 % innen 2030. Det gjør at vi kutter utslipp

Hvordan vl flyr Våre piloter flyr mer effektivt og reduserer drivstofforbruket.

At vi har fulle fly gjør at vi kutter utslipp

med 5 % innen 2030.

45% mindre CO2

Innen 2030 vil du fly med hele 45% mindre CO2 utslipp sammenliknet med 2010.

🔆 Vi kutter ikke-gjenvinnbar plast

Innen 2023 skal vi kutte ikke-gjennvinbar plast og gjenvinne 100% av engangsplasten på våre skandinaviske ruter.

Flere direkteruter

Resultatet er færre avganger og landinger og en betydelig utslippsreduksjon.

•** Nytt vær- og vindsystem

Gir smartere rutevalg, mindre drivstoff og lavere CO2-utslipp.

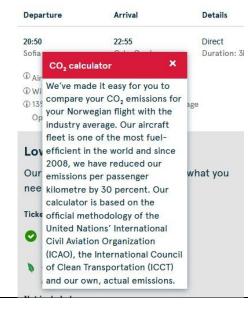
2025: The Norwegian version of the airline's website contains more information.

Done on 30 May 2023: Booking of a flight between Sofia (BG) and Oslo (NO).

norwegian Flights to Oslo-All airports from Sofia Select departure and start reservation Fly from Sofia (SOF) × Round trip Outbound 01 v juil. 2023 v Adults 1 v Children (0-11 years) 0 v Currency EUR v 01 ~ juil. 2023 ~ 🛄 Oslo-All airports (OSLALL ~ 0 ~ Fly to Show direct only Return Infants Outbound: Sofia - Oslo-All airports Saturday 1. jull. 2023 My Travel Selections Outbound Compare fare types All fares per person in EUR Sofia - Oslo-Gardermoen Departure Arrival Details LowFare LowFare+ Flex Sat 1. juil. 2023 20:50 Terminal: 1 62,51 0 105,51 0 363,65 20:50 22:55 Direct Flight DY1577 - LowFare Sofia Oslo-Gardermoen Duration: 3h 5m Operated by Norwegian Air Sweden AOC ^① Aircraft: Boeing 737-800 1 Adult 62,51€ WiFi available ① 13% less CO₂ emissions than industry average **Total price** 62,51€ Operated by Norwegian Air Sweden AOC incl. all taxes and surcharges 1 LowFare Start reservation LowFare tickets do not include an Our lowest fare type - just pay for what you overhead cabin bag

Sign in / Find reservation

Compare fare types



More about our CO2 calculator

- Our carbon emissions calculator is based on the guidance provided by ICAO in ICAO Carbon Emissions Calculator Methodology Version 10 issued June 2017, combined with Norwegian's own emissions data. This is the standard methodology provided by the International Civil Aviation Organization (ICAO), a specialized agency of the United Nations (UN). A summary of the ICAO method is provided here. Fleet-specific data has been implemented. The calculator will include information based on the aircraft type we intend to operate. In rare circumstances, Norwegian may need to use a different aircraft type that is scheduled to operate
- ICAO's methodology is airport specific and aircraft-type specific. This means that on routes where Norwegian is the main or only airline, there are no
 other airlines to make comparisons with. The CO₂ emissions calculator will therefore show an inaccurate number. We will always try to provide an
 explanation for the routes this applies to.
- A CO2 emission calculation will not appear on flights where we have wetlease aircraft as we only have data based on our own aircraft.
- Please note that in the calculator, a journey involving more than one flight will be calculated based on the sum of these flights. In the comparison with
 industry standard we assume then that the industry standard follows the same route. Remember that flying direct instead of via other airports is always
 the best option for the environment.
- Our fleet is one of the most fuel-efficient in the world. However, on some routes, our carbon emissions calculator will show an unfavourable number for Norwegian. Reasons for this can vary and we will do our utmost to provide an explanation for the routes this applies to. On rare occasions, other operators may use more fuel-efficient aircraft than Norwegian or the emissions calculator use general assumptions which are not realistic for a specific route.

Carbon offset

Compensate your carbon footprint

We have partnered with the climate company CHOOOSE to make it easy for you to offset your carbon footprint when flying with us.

Your contribution will be used to directly support CO₂reducing projects certified by the United Nations and the Gold Standard.

Offset your Carbon footprint by paying 1,72 €

More about climate compensation >>

Powered by CHOOOSE



Done on 19 April 2025: Booking of a flight between Aalborg (DK) and Madeira (PT).

Flights to Madeira from Aalborg - return trip

Select departures and start reservation

	rg (AAL) ~ ra (FNC) ~			2 ∽ Apr 2025 ∽ 🔳 9 ∽ Apr 2025 ∽ 🗐	Adults 1 ~ Chilo	tren (0-11 years) 0 ~ Currents 0 ~	ency EUR ~
Outbound: /	Aalborg - Madeira	1		Tuesda	ay 22. Apr 2025	My Travel Selections	
🕮 Compare far	e types			All fares per person in	EUR	Outbound	
Departure	Arrival	Details	<u>LowFare</u>	LowFare+	Flex	Aalborg - Madeira Tue 22. Apr 2025 07:00	
07:00 Aalborg ⁽¹⁾ Aircraft: Boe Operated by	10:50 Madeira ng 737-800 Norwegian Air Swedei	Direct Duration: 4h 50m	108.37	○ 158.37	○ 468.67	Flight D83944 - LowFare Operated by Norwegian Air S 1 Adult Return	Sweden AOC €108.37
LowFare Our lowest	are type - just pa	ay for what you	LowFare ticket overhead cabi	s do not include a	an	Madeira - Aalborg Tue 29. Apr 2025 11:40 Flight D83945 - LowFare Operated by Norwegian Air S	Sweden AOC

2025: The booking process no longer contain claims regarding offset of CO2 emissions and it does not give the option of adding an extra fee to compensate CO2 emissions. The option to view the CO2 emission calculator is removed.

2025: In tests conducted by BEUC members between February and April, the phrase "XX% less CO2 emissions than industry average" was included in the booking process. This seems to have been removed.

Return: Madeira - Aalborg

Compare fare types

Compare fares

		LowFare	LowFare+	Flex
ĵ	Underseat bag	Free	Free	Free
	Overhead cabin bag	\$	Free	Free
•	Combined weight (Underseat- and overhead cabin bag)	10 kg	10 kg	15 kg
Ê	Checked baggage	\$	Free 1 x 23kg	Free 2 x 23kg
Ľ,	Seat reservation	\$	Free	Free
-	Fast Track	\$	\$	Free
?	WiFi	\$	\$	\$
÷	Changes	\$	\$	Free*
	Refundable	<u></u>	2	Free

WiFi is available on selected flights. Fast Track is available from selected airports. For information regarding our optional services, see our relevant conditions.

*No change fee, but any applicable fare difference must be collected.

Price details	
Air Transportation Charges	
	€205.17
Taxes, Fees and Charges	€41.89
0	

Terms

Our fares

Fares are subject to availability and are not guaranteed until purchase. See fare details

Optional service charges

Additional charges for baggage and other optional services may apply.

Credit cards may attract additional fees.

Tuesday 29. Apr 2025

×

11. RYANAIR

• Climate-related marketing claims – 2023

Accessed 2023:

https://corporate.ryanair.com/sustainability/customer-carbon-offsetting/

Customer Carbon Offsetting

🤌 Sustainability

ESG Governance Structure

HOME > SUSTAINABILITY > CUSTOMER CARBON OFFSETTING

Participate in Carbon Offsetting

Ryanair is working hard on being a more sustainable airline. We are investing over \$22bn in the latest aircraft engine technology and partnering with fuel suppliers to increase our use of sustainable aviation fuel. You can also support our environment by voluntarily offsetting your carbon emissions. There are two ways to contribute:



• Climate-related marketing claims – 2025

Customer Carbon Offsetting

Accessed 17 April:

https://corporate.ryanair.com/sustainability/customer-carbon-offsetting/

RYANAIR

About Us ~ Facts & Figures ~ Investor Relations

Media Centre v



May 2025: The link does not work anymore, and the information has been removed. Information on now available

Sustainability

ESG Governance 666 Structure

Pathway to Net Zero 1

Ryanair Sustainable

HOME > SUSTAINABILITY > CUSTOMER CARBON OFFSETTING

Sustainability ~

Participate in Carbon Offsetting

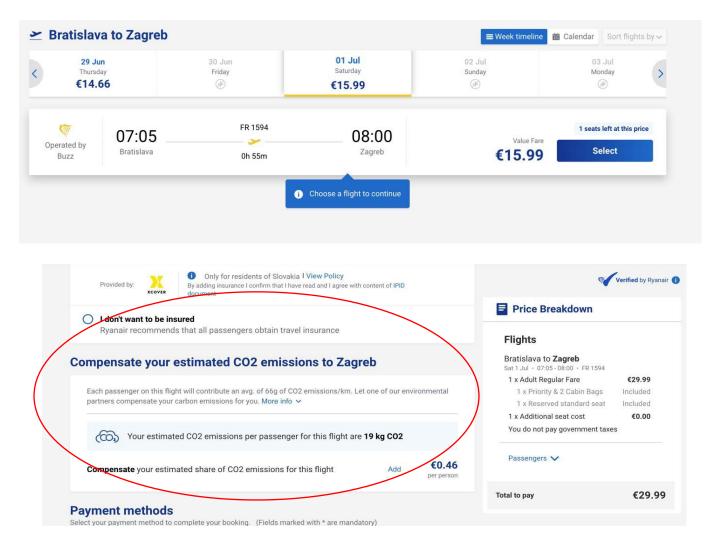
Ryanair is working hard on being a more sustainable airline. We are investing over \$62bn in the latest aircraft engine technology and partnering with fuel suppliers to increase our use of sustainable aviation fuel. You can also support our environment by voluntarily offsetting your carbon emissions. There are two ways to contribute:



sustainability is here: https://corporate. ryanair.com/susta inability/

2025: Ryanair continues to use general climaterelated marketing claims.

Done on 31 May 2023: Booking of a flight between Bratislava (SK) and Zagreb (HR).



Compensate your estimated CO2 emissions to Zagreb

Each passenger on this flight will contribute an avg. of 66g of CO2 emissions/km. Let one of our environmental partners compensate your carbon emissions for you. More info

Ryanair is working hard on being a more sustainable airline. We are investing over \$22bn in the latest aircraft engine technology and partnering with fuel suppliers to increase our use of sustainable aviation fuel. You can also support our environment by voluntarily compensating your carbon emissions. There are two ways to contribute:

Carbon calculator: while offering a contribution towards emissions compensation will not make the flight itself 'greener', our carbon calculator enables you to participate in a number of great environmental projects.

This option estimates your share of CO2 emissions based on your flight distance, the expected fuel consumed and the number of guests on-board. The cost of the emissions calculated is donated to environmental projects.

Partial contribution: Our partial offset option allows you to contribute a set amount of €2 to support environmental projects (the equivalent of compensating 50% of emissions based on our average route distance and fuel burn).

Methane Capture, Bulgaria

The project at the Methane Gas Capture and Electricity Production at Kubratovo Wastewater Treatment Plant in Sofia is a methane energy generation project. The project avoids harmful decaying of organic waste. Before the project, the slurry emitted a large amount of methane into the atmosphere. Hence, the project supports climate protection by reducing the emissions of methane and carbon dioxide. It contributes to a total reduction of 62,000t CO2 annually. The project will also directly generate clean and renewable energy in the form of biogas. This energy product will replace the electricity previously purchased from the electricity grid and from diesel fuels. Excess electricity will be fed into the power grid. Gold Standard project.

Kartaldagi Wind Power Plant project, Turkey

Located near the villages of Kartalköy, Kuzoluk, Tandirli and Demirler in Turkey's Gaziantep Province, the project entails the installation and operation of a large-scale wind power plant, which will consist of 19 turbines with a total installed capacity of 46MW. It will generate around 156,000 MWh every year. The resulting renewable energy generated will completely replace the grid electricity, which is a mix of various fuel sources, but primarily fossil fuels.

Cookstove Project, Nepal

The project provides disadvantaged communities in Nepal, in particular the Dalits and Janajatis with locally made mud-brick improved cooking stoves. Replacement of the traditional cooking stoves with the projects improved cooking stoves will reduce exposure of the family members to indoor air pollution and therefore result in saving of health-related expenses. Each stove disseminated under the project will potentially reduce the household firewood consumption by half.

Gold Standard project which supports multiple UN Sustainable Development Goals including Life on Land. Nepa's forest cover declined at an annual rate of 1.8% per year between 1980 and 2000. The introduction of improved cooking methods reduces firewood demand and helps to conserve important forests.

Renature, Monchique

It was founded in partnership with GEOTA, ICNF, the Algarve Tourism Board and The Municipality of Monchique to help with the Algarve region's reforestation following wildfires in 2018, the largest to have ever hit Europe on that year. Thousands of hectares were destroyed and millions of euros lost. In the last 4 years, over 266,137 trees have been planted by a professional skilled field team and with the help of over 500 local volunteers. The project has helped 57 landowners and their families to date while ecological restoration was initiated covering an area of 812 hectares. All of this would have been impossible without the support of Ryanair's customers through our Carbon Offset Scheme.

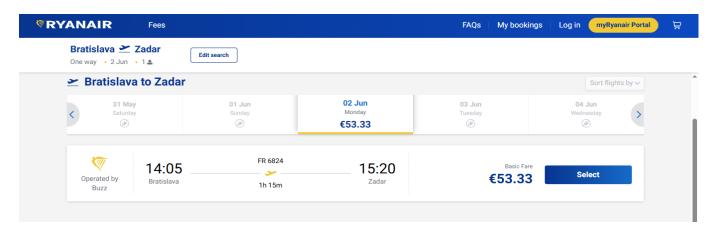
Your estimated CO2 emissions per passenger for this flight are 19 kg CO2

Compensate your estimated share of CO2 emissions for this flight

€0.46 per person

Add

Done on 19 April 2025: Booking of a flight between Bratislava (SK) and Zadar (HR).



2025: Ryanair has removed the "compensate your estimated CO2 emissions" option from the booking process.

🥹 Personal baggage	up to £1,500 (Single item limits apply)	€17.03		
📀 Cancellations up to	£3,000	Including IPT	-	
📀 Personal electronic	cs (Single item limits apply)		×**	/erified by Ryanair
📀 Electronic insuranc	ce documentation			
🥝 Airline failure servi	ce guarantee		Price Breakdown	
	Only for residents of Slovakia I View Policy			
Provided by: XCOVER	All prices include Insurance Premium Tax (IPT) By adding insurance I confirm that I have read and I agree with conte	ent of IPID	Flights	
	document		Bratislava to Zadar	
	rm that: You have made all members of your party aware of the cover an ical expenses for insurance policy holders aged 70 years or above are no		Mon 2 Jun · 14:05 - 15:20 · FR6824	
	ing medical conditions are not covered. You confirm you have read and a		1 x Adult Basic Fare	€53.33
aren't covered (BIBA). Pleas	tion Document which provides a summary of the key policy features. Pre- se contact the British Insurance Brokers Association to see the full list of	specialist brokers. This	1 x Small Bag (40cm x 20cm x 25cm)	Included
	over Genius Ltd trading as XCover.com. The Insurance is underwritten by I under the Insurance Business Act 1998 of the laws of Malta (Malta Con		1 x Reserved Seat	€8.00 ⊗
55905) and authorised by t Regulation Authority (No. 2	he Prudential Regulation Authority and regulated by the Financial Conduct 02846). Ryanair DAC is an Appointed Representative of Cover Genius Ltc Conduct Authority (No. 750711).	ct Authority and the Prudential	You do not pay government taxes	
O I don't want to be ins			Passengers V	
	recommends that all passengers obtain travel insuran	ce		
			Total to pay	€61.33

Select your payment method to complete your booking. (Fields marked with * are mandatory)

12. SAS

• Climate-related marketing claims - 2023

Accessed 2023:

https://www.flysas.com/en/corporate-program/corporate-sustainability-program/ & https://www.flysas.com/en/bio/

WE ARE NOW LAUNCHING TICKETS WITH BIOFUEL INCLUDED

We want to make it easier for our business customers to choose sustainable aviation fuel for their next flight – Go Smart Bio and Plus Pro Bio include the cost of approx. 50% biofuel. The tickets are available on all our domestic flights as well as within Scandinavia and Europe.

The amount of biofuel is calculated on an average journey, corresponding to approx. 60 min domestic flight in Sweden and Norway and within Scandinavia, 35 min domestic flight in Denmark or 1h 30 min flight within Europe.

The quantity of biofuel purchased will be used to replace the corresponding amount of fossil fuel in SAS's operations. SAS guarantees that the purchase of biofuel takes place within 12 months.

Log in and book

More about Go Smart Bio and Plus Pro Bio

Climate-related marketing claims – 2025

Accessed on 17 April 2025:

https://www.flysas.com/en/about-us/sustainability/

TRAVELERS CAN BUY BIOFUEL

We are constantly working to develop more sustainable products and services. As part of this, we've made it easy for travelers to buy biofuel to reduce their climate-impacting CO_{2} emissions.

Travelers can buy biofuel for 10 USD/10 EUR/100 SEK/100 NOK/70 DKK per 20minute block of biofuel. This means you need to buy three blocks of biofuel for a 60-minute flight to add 100 percent biofuel for your flight.

The amount of biofuel purchased will be used to replace the equivalent amount of fossil fuel in SAS' operations.

Even though according to regulations, aircraft may only operate with a maximum fuel mix of 50 percent SAF, by purchasing biofuel to cover an entire trip, travelers can contribute to reducing the overall use of fossil fuel in the same way as they can choose electricity from wind power for their homes.

SAS makes no profit on biofuel sales. The biofuel SAS sells is in addition to the amount of biofuel we have already committed to buy.

READ MORE ABOUT BUYING BIOFUEL

Accessed 17 April 2025: https://www.flysas.com/en/travel-info/travel-extras/biofuel/

BIOFUEL

Reduce your emissions by adding biofuel to any SAS ticket. It's easy! Biofuel is available for purchase in 20-min blocks and you'll earn 500 Bonus points for each block you add.

- Reduce your CO₂ emissions
- ✓ Choose the amount available in 20 minutes blocks
- ✓ Earn 500 Bonus points per block

2025: SAS continues to use general climaterelated marketing claims.

Accessed 17 April 2025: https://www.flysas.com/en/help-and-contact/faq/?faq-category=sustainability&faq-search=

What can I do to make my travel more sustainable?

Buy biofuel when you book trips or at any other time before departure. Buying biofuel can reduce climate-affecting CO2 emissions by up to 80%.

Accessed 17 April 2025: https://www.flysas.com/en/travel-info/travel-extras/biofuel/



LOWER YOUR EMISSIONS

Sustainable aviation fuels such as biofuel are a bridge on our journey toward zero-emission aircraft. You can make your trip more sustainable today by adding biofuel.

ADD BIOFUEL

~

2025: SAS have added further climate-related marketing claims to their website. Accessed 20 April 2025: https://www.flysas.com/en/bio/

THIS IS BIOFUEL (SUSTAINABLE AVIATION FUEL, SAF)



WASTE, BIOMASS AND USED COOKING OIL

Biofuel purchased by SAS is made using a variety of waste products from households and businesses, as well as agricultural and forestry residues.

REFINING PROCESS AND TRANSPORT

Biofuel is carbon neutral over its lifecycle. When biofuel is made from waste sources it reduces the amount of CO₂ entering the atmosphere as the valuable resource is recycled. Emissions are, as for fossil fuel, created during the production and transport phases, but even taking these into account, it still means significant reductions in overall CO₂ lifecycle emissions compared to fossil fuels.

Biofuel is mixed at selected airports and is an integrated part of the airport infrastructure. SAS fuels up mainly at Stockholm Arlanda and Oslo Gardermoen. Biofuel can be used in any aircraft, in the same way that green energy is spread across the grid and makes a total contribution to the market.

FUELING AT THE AIRPORTS

AIRCRAFT

All aircraft can fuel up and fly on biofuel, without a need for changes to fuel supply systems or engines. The chemical and physical properties of biofuel for aviation are almost identical to those of conventional jet fuel, meaning it is safe to blend the two. Currently, legislation for commercial aviation states that biofuel can be mixed with conventional jet fuel up to a maximum of 50 %.



ARE YOU A CONSCIOUS TRAVELER?

Get rewarded for doing the right thing. We're on a journey to become carbon neutral, and we need your help to get there. By making conscious choices, such as traveling on biofuel tickets, you will receive both recognition and rewards.

BECOME A CONSCIOUS TRAVELER

TOWARD ZERO CO, EMISSIONS

SAS drives development for sustainable aviation and our goal is net zero emissions by 2050. This is achieved, for example, by using more sustainable aviation fuels (Sustainable Aviation Fuel – SAF). Compared to fossil fuels, sustainable aviation fuels (e.g. biofuel) dramatically reduce climate-impacting CO_2 emissions during the lifecycle and form the basis of our journey towards CO_2 -free aviation.

READ MORE ABOUT SAS' SUSTAINABILITY WORK

TOWARD NET ZERO CO2 AVIATION

HOW IT WORKS

- Sign up for <u>SAS EuroBonus</u>
- Complete ten or more of the steps listed below during a year. You can take the same steps multiple times and in any order you want (make sure to provide your EuroBonus number when completing a step!)
- · Pride yourself on being a Conscious Traveler and collect your rewards. And feel free to keep going beyond 10, every step counts!
- Repeat the process again next year to keep your title and earn new rewards.



THESE ARE THE STEPS YOU CAN TAKE TODAY

You can call yourself a conscious traveler whenever you want to. But for us to acknowledge you as one, you need to complete at least 10 actions among the ones below. They don't have to be completed in any specific order, and they can all be taken as many times as you want. Our ambition is to provide you with a wide variety of steps covering every aspect of your journeys with us and beyond – so keep an eye on this space for more steps in the future.

THE FUTURE OF AVIATION 🖉	BUY CONSCIOUS PRODUCTS	TRAVEL ON A BIOFUEL TICKET 🖉
Watch a short video about the future of aviation and earn a step. Can only count once per qualification period. <u>Watch video</u>	The conscious products in the EuroBonus shop help reduce your everyday footprint. Earn a step for every item you purchase to make your life a bit more sustainable.	Choose SAS Go Smart Bio or SAS Plus Pro Bio for your next trip on SAS and we'll buy biofuel corresponding to about 50% of your individua fuel consumption for the flight. Please note that for this ticket, you need to complete your trip by 30 September 2025. Buy biofuel ticket
ADD OPTIONAL AMOUNT OF BIOFUEL 🖉	DONATE EUROBONUS POINTS 🖉	
Add any amount of biofuel to your trip with SAS by choosing "Add biofuel" in the "Extras" booking step, or later on in "My Bookings".	Earn a step for every 5 000 EuroBonus points you donate to a charity of your choice.	

Accessed 20 April 2025:

https://www.flysas.com/en/eurobonus/conscious-traveler/

CONSCIOUS TRAVELER 2024

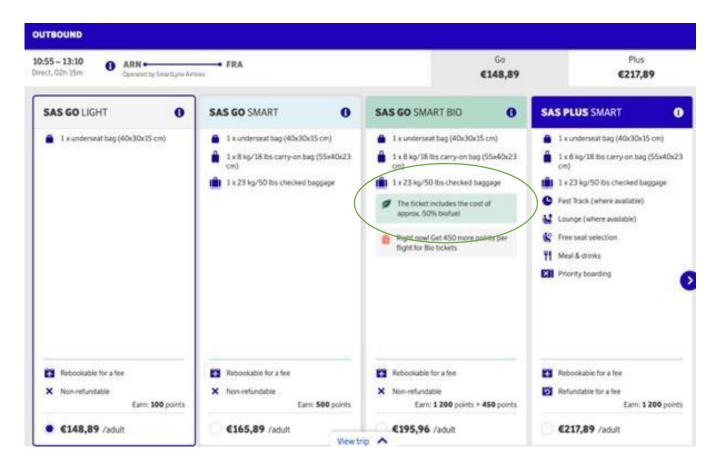
YOU'RE MAKING A REAL DIFFERENCE

Last year, you and your fellow Conscious Travelers donated a staggering 26 million EuroBonus points to charity, and by choosing over 2 600 tons of biofuel you decreased emissions by 7 500 tons of CO2. That's the equivalent 720 trips between Copenhagen and London. Hats off to you! But let's beat that record in 2025, shall we?



2025: SAS have introduced a "conscious traveller programmer". BEUC's Danish member Forbrugerrådet Tænk has filed a complaint regarding this: https://taenk.dk/presse/ sas-anmeldt-grovgreenwashing

Done on 2 June 2023: Booking of a flight between Stockholm (SE) and Frankfurt (DE).



SAS GO SMART BIO

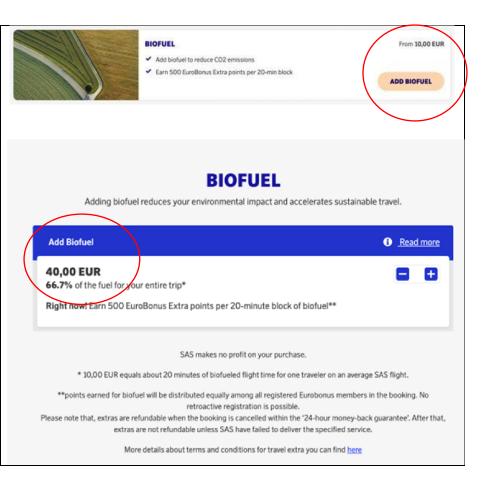
The ticket type includes the cost of approx. 50% biofuel, which is calculated on an average journey, corresponding to approx. 60 min on Swedish or Norwegian domestic, 60 min within Scandinavia, 35 min on Danish domestic or 1h 30 min on European flights. Compared to fossil fuels, sustainable aviation fuels such as biofuel dramatically reduce the climate-impacting CO2 emissions in their lifecycle. The amount of biofuel purchased will be used to replace the equivalent amount of fossil fuel in SAS' operations. SAS guarantees that the purchase of biofuel takes place within 12 months.

CHANGES: Rebooking is permitted at a charge of SEK/NOK/DKK 650/EUR 70/USD 85 per person. In case of rebooking to a higher fare, the difference between the fare paid and the higher fare will be added. Origin/destination may not be changed.

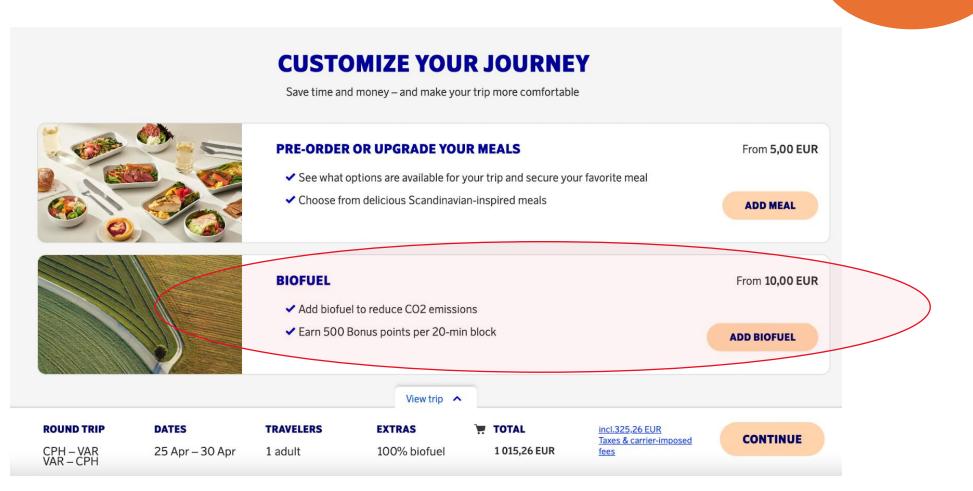
REFUND: Ticket and domestic/international fees are non-refundable.

CHILD DISCOUNT: 2-11 years 25% discount. 0-2 years 90% discount. No discount on taxes or fees.

CLASS: U



Done on 20 April 2025: Booking of a flight between Copenhagen (DK) and Varna (BL).

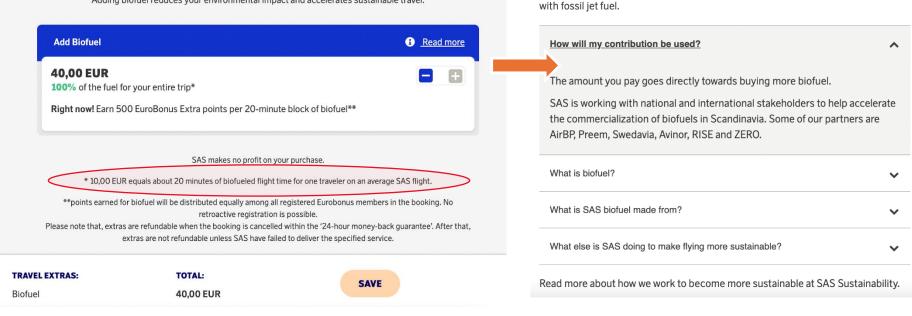


2025: SAS offer passengers to add

biofuel.

BIOFUEL

Adding biofuel reduces your environmental impact and accelerates sustainable travel.



We're constantly looking for ways to lower the impact of travel on our climate.

Biofuel can reduce CO2 emissions by up to 80% throughout its lifecycle, compared

Upgrading to biofuel is one step towards more sustainable travel.

13. AIR BALTIC

• Climate-related marketing claims – 2023

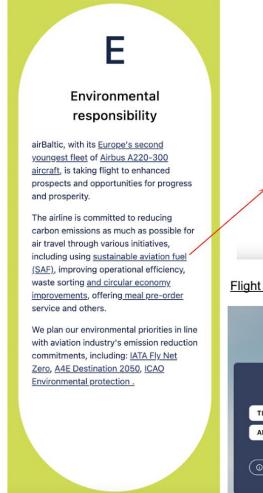
Accessed 2 June 2023:

https://www.airbaltic.com/sustainability/?lang=en



• Climate-related marketing claims – **2025**

Accessed 20 April 2025: https://company.airbaltic.com/en/esg



Have you heard of sustainable aviation fuel (SAF), the key player for elevating aviation's decarbonisation efforts? Join the community that ramps up the use of SAF and accelerates aviation's decarbonisation initiatives!

Aviation fuel suppliers in the EU will ensure that aviation fuel contains the minimum shares of SAF 2% SAF from 2025, with a gradual increase to 70% SAF by 2050.

There are many types of SAF recognised by the EU, CORSIA and the aviation community. airBaltic aligns with the definition of SAF in the ReFuelEU (2023/2405) regulation and RED II (2018/2001) directive, which defines SAF as:

- Renewable fuels of non-biological origin (other than biomass) with at least 70% greenhouse gas savings (hereinafter referred to as synthetic aviation fuels).
- Aviation biofuels produced from non-food feedstock such as used cooking oil, animal fats, algae, manure, straw, the biomass
 fraction of municipal waste, etc.

Recycled carbon aviation fuels produced from waste materials unsuitable for material recovery or from waste processing
gas with at least 70% greenhouse gas savings.



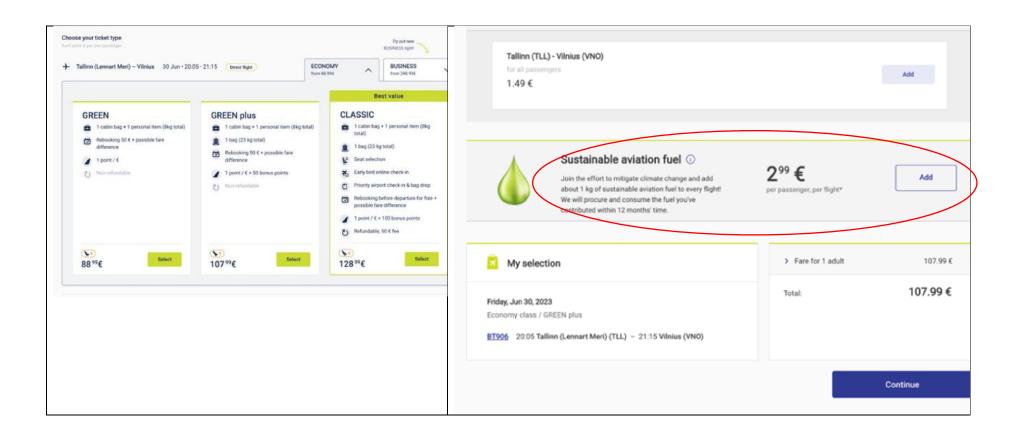
Flight Carbon Emission Calculator:

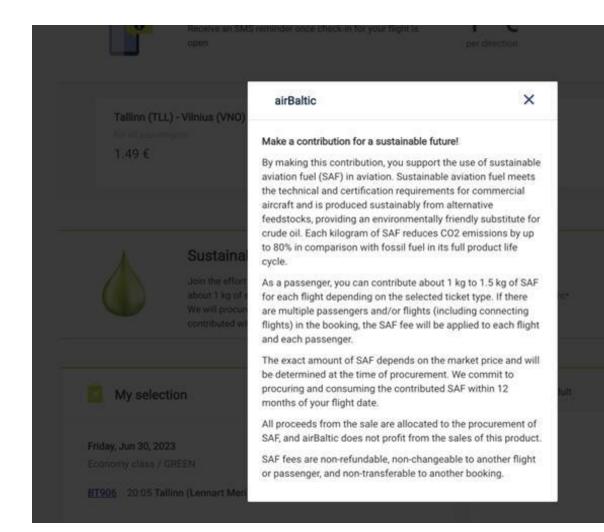


2025: Air Baltic offers an emissions calculator.

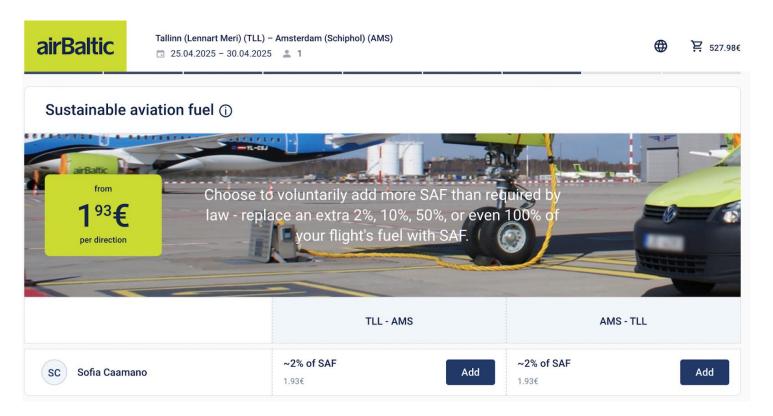
Done on 2 June 2023: Booking of a flight between Tallinn (EE) and Vilnius (LT).

a	irBa	altio	C	1.	Flight se	election	2. Passenger info 3. Trip customization 4. Over	view and payn
< Ba	ick						Tallinn (Lennart Meri) (🔶 Vilnius (VNO) 🎄 1 ad	lult Edit
	0.00	I dates		5			Flight to Vilnius (VNO)	
lune 20	23						Sort by Select 🛩	
м	т	W	т	F	S	S	Fastest Cheapest Earliest	
				2	3	4	1h10min 88™€ 08:25	
			8 1	177**	159**	149**	1h 10min 21.15 from	ó
5	6	7	100	9	10	11	2 20.05 21.15	
155"	159** 13	149"	149**	115**	115"	115"	TLL Direct flight VNO 88**	L
12	13	14	15	102**	17	18 99 ¹⁰		
19	20	21	22	23	24	25	2h 45min 05:40 08:25	
0.9*	115"	99%	109=	88*	88**	88"	TLL 1 stop in RIX VNO 159**	€
				1000	10000	10000		





Done on 20 April 2025: Booking of a flight between Tallinn (EE) and Amsterdam (NL).



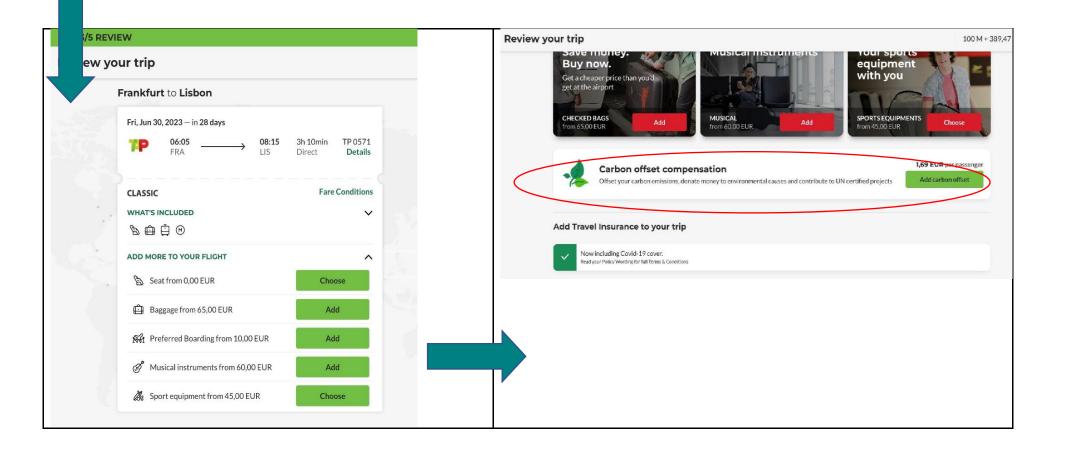
2025: Air Baltic still offers passengers to add more SAF during the booking process.

14. TAP

• Flight booking – **2023**

Done on 2 June 2023: Booking of a flight between Frankfurt (DE) and Lisbon (PT).

				Lowest Fare
	08:15 3h 10min .IS Direct	TP 0571 Details	Economy 394,4 from 389,47	374.47 EUR 369,47 EUR
CLASSIC	Far	e conditions	PLUS	Fare conditions
🕒 Hand bagagge + Personal Item		0	Hand bagagge + Personal Item	0
1 x Checked baggage		•	1 × Checked baggage	0
				_
🐁 Standard seat reservation		Sec.	Section 2 Comfort seat reservation	Sec. 1
 Standard seat reservation Ø 816 Miles 		0	Comfort seat reservation Premium Check-in	0
	200.47 510	•		
	389,47 EUR	•	Premium Check-in	0



Carbon Offset

1,69 EUR per passenger

- ✔ Offset your carbon emissions
- ✓ Donate money to environmental causes
- ✓ Contribute to UN certified projects

All about carbon offset

Carbon Emissions in this trip

Total distance for this itinerary: **1.876 km** CO2 emission for this itinerary (kg): **0,152**

Contribution for all passengers: 1,69 EUR

Add Carbon Offset contribution

Carbon offset isn't mandatory. Once paid, it can't be refunded. TAP doesn't benefit in any way from this programme.

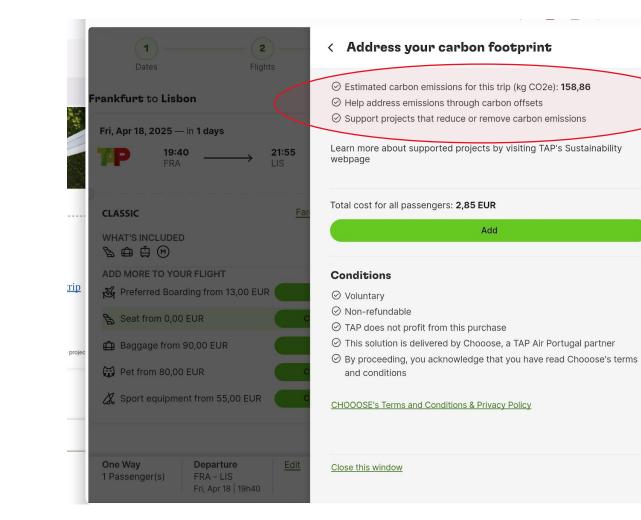
By adding Carbon offset, you are supporting this project

GYAPA EFFICIENT COOKSTOVES PROJECT

This project, in Ghana, contributes to the significant reduction of greenhouse gases through the availability of efficient stoves, the Gyapa, which allow food to be cooked faster, promoting a 50% reduction in fuel consumption, and minimizing exposure to toxic fumes. This project also aims to promote the training of local ceramists and manufacturers in the production of Gyapa stoves, ensuring the development of local communities.

Done on 17 April 2025: Booking of a flight between Frankfurt (DE) and Lisbon (PT).

	dress your carbo et your carbon emissio		certified sustainable project	rs.	2,85 EUI	R per booking Add
Use miles to Login Find out more → PAY YOUR EXTRAS	o pay your tr	ip				
One Way 1 Passenger(s)	Departure FRA - LIS Fri, Apr 18 19h40	<u>Edit</u>		343,0 Price Bre	4 EUR eakdown	Continue



2025: The 'Carbon Offset' text has been updated. Claims regarding the monetary contributions to specific environmental casus have been removed.

15. VOLOTEA

Climate-related marketing claims – 2023

Accessed 2023:

https://www.volotea.com/en/sustainability/

WORKING TOGETHER TO REDUCE THE CO2 FOOTPRINT

When you buy a flight with Volotea, you have the option of participating in the compensation of your carbon footprint on the payment page by contributing €2 per passenger. We in turn will match your contribution!!

Search flights

• Climate-related marketing claims - 2025

Accessed 17 April 2025:

https://www.volotea.com/en/sustainability/

WORKING TOGETHER TO REDUCE THE CO2 FOOTPRINT

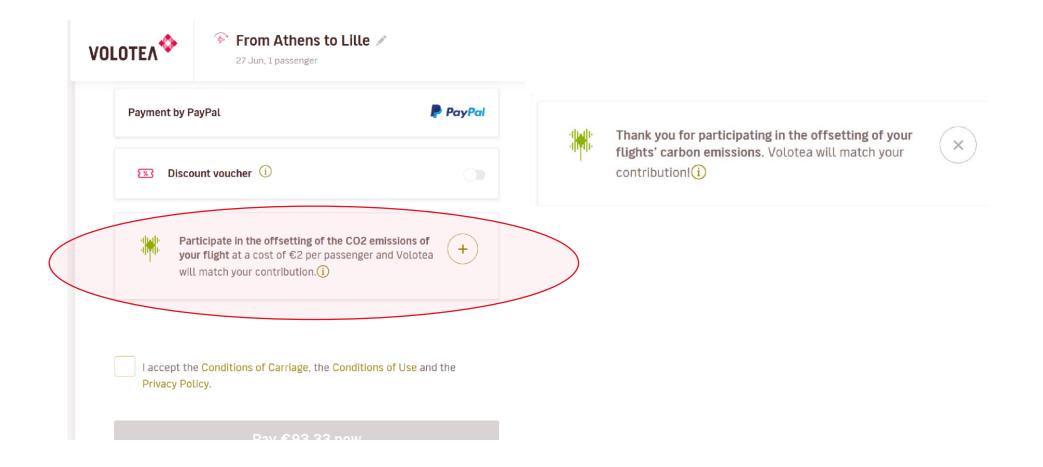
Since October 2023, when buying a flight, Volotea passengers can voluntarily participate in the purchase of SAF by contributing $\pounds 2$ per passenger at the payment page.

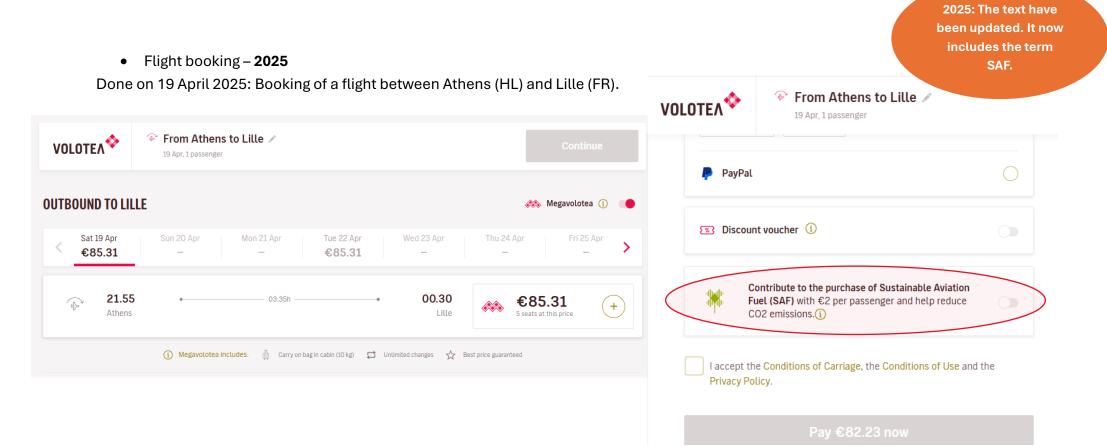
Search flights

2025: The text has been updated and now includes information on purchase of SAF.

Done on 2 June 2023: Booking of a flight between Athens (HL) and Lille (FR).

VOLOTEA From Athens to Lille A 27 Jun. 1 passenger	107ML €65.78 ⊂ Continue	WORKING TOGETHER FOR CLEANER TRAVEL
r_{2}^{2} OUT TO LILLE		Contribute \textcircled 2 per passenger to compensate the CO2 emissions of your flight and Volotea will match your contribution by adding another \pounds 2 and invest the joint sum in CO2 offsetting projects.
< €76.06 €65.78 24 Jun 25 Jun 28 Jun Tue 27 Jun		These projects, audited and certified by the most recognised international standards, are aimed at:
11.10h 13.45h	€71 ^{.95} €65 ^{.78} [#]	Reforestation and conservation.
Athens 3 h 35m Lille	Standard Megavolutea 3 seats at this price 3 seats at this price	Transition to renewable energies.
		 Treatment and recycling of waste to generate energy in disadvantaged communities.
		Volotea currently supports projects certified by the United Nations' Clean Development Mechanism (CDM) aimed at reducing greenhouse gas emissions from improved animal waste management systems in the region of Sonora (Mexico). In addition to contributing to carrying out these activities in an economically sustainable manner, the projects produce other environmental benefits with a social impact, such as allowing the use of renewable energy sources, improving water and air quality and increased local employment and skilled labor.





WORKING TOGETHER TOWARDS A DECARBONISED AVIATION

4 bab

What is Sustainable Aviation Fuel (SAF)?

- SAF is produced from sustainable feedstocks, although it's very similar in its chemistry to traditional fossil jet fuel.
- SAF is considered the most efficient way to reduce CO2 emissions in the short and medium term, given the lack of other alternative sources of clean energy for aviation. The amount of carbon emissions produced during the SAF lifecycle production is much lower than that of traditional fossil jet fuels, around 80% less.
- Although SAF can substitute traditional jet fuel directly, given its very similar chemistry, its availability is still scarce, and its price is 3-5 times more expensive than kerosene.

What is Volotea doing?

- To accelerate SAF availability and affordability, we collaborate with producers and the aviation industry to support its deployment.
- At Volotea, we want to fly responsibly, accelerating the countdown to our goal of reducing our carbon emissions. We had committed to reducing our emissions per PAX and KM by 50% before 2030 (vs 2012), but given the advances in the past years, we expect to reach this target even before 2025.
- We have already reduced our carbon footprint by more than 46% since the start of our
 operations in 2012, and we believe SAF is one of the essential paths towards achieving NetZero carbon emissions by 2050.
- Since 2022, we have started introducing small amounts of SAF in our aircraft. Moreover, we
 have operated the Airbus internal Hamburg- Toulouse shuttle with a 12% SAF blend in
 average.
- Since 2022, we have used more than 1 million liters of SAF in our flights.
- Since 2023, we reached several agreements with main fuel producers like Cepsa, Repsol or Eni to accelerate the decarbonization of air transport through research and production of SAF.

2025: The "Working Together for Cleaner Travel" heading was replaced by "Working Together Towards Decarbonized Aviation".

How can you contribute?

• Your €2 donation will be used to purchase SAF for our flights, a project that Bureau Veritas will audit.

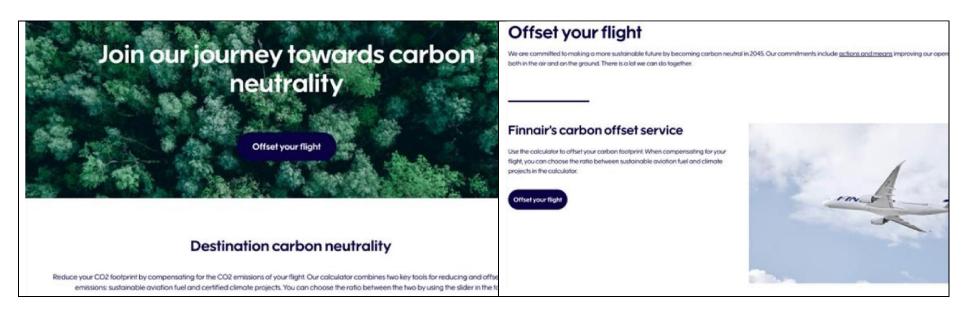


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16. FINNAIR

• General climate-related marketing claims – 2023

Accessed 2023: https://finnair.chooose.today/ and https://www.finnair.com/fi-en/sustainable-travel/finnair-s-carbon-offset-service



• General climate-related marketing claims – 2025

Accessed 17 April 2025:

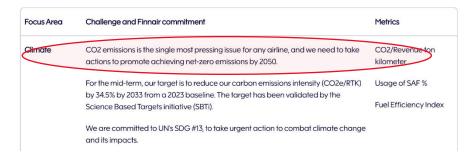
https://company.finnair.com/en?_gl=1*tzel2d*_gcl_au*MTYxNjQ2Njc0NS4xNzQ0ODkyODUy*_ga*MTc2MTkzODk5MS4xNzQ0ODkyODU y*_ga_FZXKMEMZNH*MTc0NDg5Mjg1Mi4xLjEuMTc0NDg5Mjg2OC40NC4wLjA.



Accessed 17 April 2025:

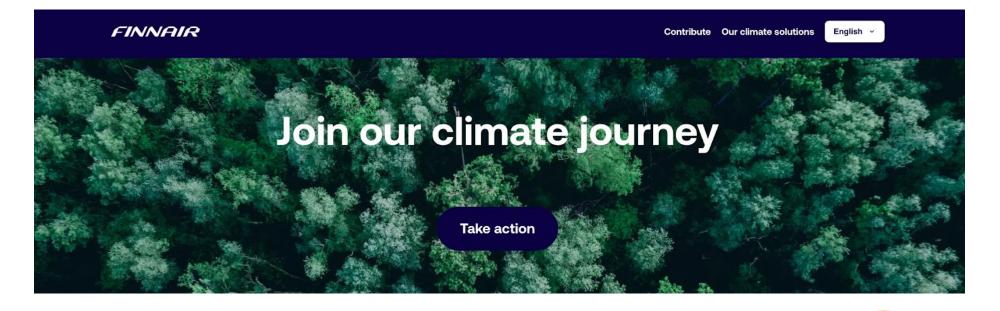
https://company.finnair.com/en/sustainability/our-sustainability-commitments-and-metrics

Environment



Accessed 17 April 2025:

https://company.finnair.com/en/sustainability/our-sustainability-commitments-and-metrics

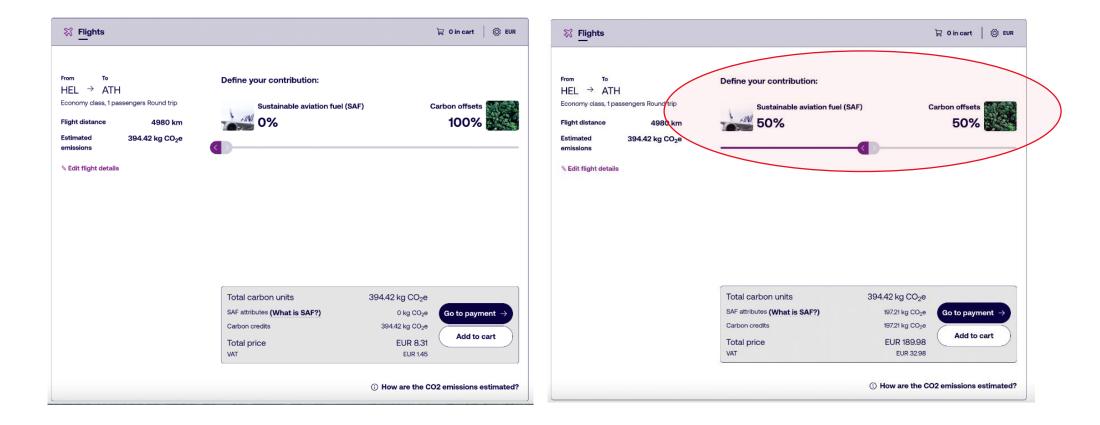


2025: The "Join our journey towards carbon neutrality" was replaced by "Join our climate journey."

2025: Finn Air has introduced a Flight Carbon calculator.

Accessed 20 April 2025 (Flight Carbon Emission Calculator):

https://finnair.chooose.today/



Done on 2 June 2023: Booking of a flight between Helsinki (FI) and Milan (IT).

Return 20 Jul 2023	No flight selected	Your carbon footprint is 292,32 kg CO ₂ e
lest departing flights		
est departing flights		
		That's the same as deving a particit can for 2(0) hours .
		🐸 Hebini (HEL) 🖕 Ta Milan (MXP)
	imately €0.20 worth of sustainable aviation fuel (SAF).	
<u>Learn more</u>		How would you like to reduce your carbon footprint?
O8:00 Fri Helsinki HEL Helsinki Vantaa	Finnair	HERLACE FOSSIL FUEL O CARBON OFFSETS O
	3 h 5 min, direct	Sustainable Avlation Fuel Climate projects
10:05 Fri Mian MXP, Milan Malpensa	Details and upgrades	87%
1 mg 1 main reported	E CARLENCE IN STREEK	
Changes in ticket types highlighted		
C Economy	From €249.77	
		Total cost: EUR 190.01 Continue
() Business	Last 2 tickets at this price €492.77	
		What are the advantages of using sustainable aviation fuel?
Sustainable aviation fuel	×	It has been widely acknowledged that sustainable aviation fuel will be the most impactful measure to get
Togothor towards more	sustainable air travelling	rid of fossil jet fuel.
logemer lowards more	e sustainable air travelling	
		Depending on the conversion technology and raw materials used, sustainable aviation fuel can reduce the carbon dioxide (CO2) emissions by around 80% compared to fossil fuels. Sustainable aviation fuel
We are committed to increase the use of sustain important tools for solving the emissions challen	able aviation fuel (SAF), which is one of the most ges of flying in the coming years. Sustainable aviation	also produces less non-CO2 emissions by dround dow compared to loss in dels. Sustainable and infinite in
fuel can reduce the carbon dioxide emissions by		significantly reduces the carbon footprint of flying.
What is sustainable aviation fu	el (SAF)?	What does the "SAF purchase included" mean next to my flight
		details? Am I paying some extra?
	te for fossil fuels. Sustainable aviation fuel can be	
	ogies and raw materials. These can range from waste oils	Per each sold Finnair flight ticket that is operated by Finnair or Norra, we use a small amount for purchasing sustainable aviation fuel (SAF). Currently, the amount allocated for sustainable aviation fuel is
and agricultural waste to carbon captured from	nie un.	around €0.20 per flight ticket and it's included in your flight price.
Sustainable aviation fuel can be blended with c	onventional jet fuel, and it can be used in existing aircraft	The sustainable aviation fuel purchases will take place throughout the year. However, sustainable

How do I know if my flight has sustainable aviation fuel?

Sustainable aviation fuel is purchased and used based on the book and claim principle, in which the is not physically delivered and loaded onto a particular aircraft or flight. This approach enables airlin assert the environmental advantages associated with their sustainable aviation fuel purchase. A simi mechanism is used in the green electricity market.

Currently the amount allocated for sustainable aviation fuel is around €0.20 per Finnair flight ticket ai it's included in your flight price. This means approximately 1,200 tonnes of sustainable aviation fuel pe year, which equals 630 flights between Helsinki and Tallinn.

Why is there sustainable aviation fuel included in each Finnair ticket?

Our goal is to increase the use of sustainable aviation fuel, and all the allocated money goes directly sustainable aviation fuel purchases. Increasing the sustainable aviation fuel usage directly reduces emissions from flights, and it also supports the development of the sustainable aviation fuel market br boosting demand and supply. The European Union has agreed to ramp up the sustainable aviation fuel usage over the next few decades and is about to implement an EU-wide mandate in 2025. Currently there are also a few national sustainable aviation fuel mandates in force in some of the EU countries. Part of our sustainable aviation fuel purchases go towards fulfilling these mandates.

The increased use of sustainable aviation fuel will bring additional costs for us and other airlines, as fuel is one of the largest cost items for an airline. Sustainable aviation fuel is 2–5 times more expensive than regular jet fuel. The increased fuel costs arising from the use of sustainable aviation fuel are likely to be reflected in the ticket prices in the coming years. With the EU regulation, the requirements for the use of sustainable aviation fuel will apply to all EU airlines, and therefore the costs will increase for all EU airlines.

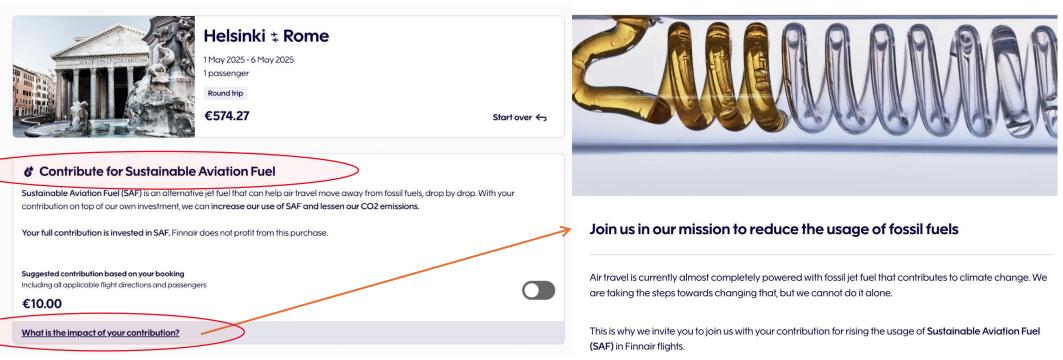
Using sustainable aviation fuel is an important part of our CO2 emission reduction actions. By increasing the usage of sustainable aviation fuel, we can contribute to the development of sustainable aviation fuel infrastructure and help create a more sustainable aviation industry in the long run.

Are all my flight emissions now offset?

This small sustainable aviation fuel cost allocated per every flight ticket is only one step towards more sustainable air travelling.

You can also join the efforts and compensate for the CO2 emissions of your flight by purchasing more sustainable aviation fuel or supporting certified climate projects via our partner Chooose. <u>Find out more about our carbon offset service</u>.

Done on 20 April 2025: Booking of a flight between Helsinki (FI) and Rome (IT).



Take the steps with us

2025: Finn Air offers passengers to contribute for SAF by paying an extra fee. ×

17. WIZZ AIR

• General climate-related marketing claims – 2023

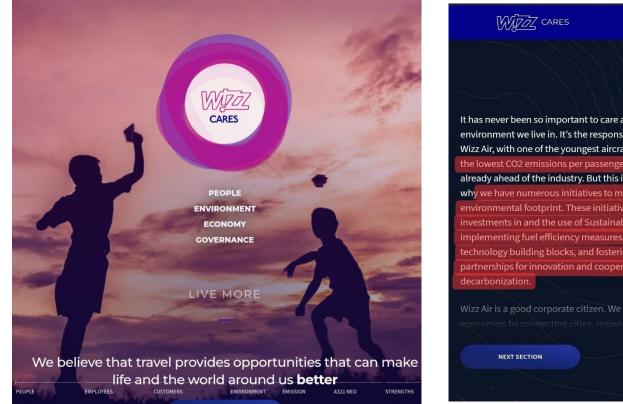
Accessed 2023:

https://wizzair.chooose.today/?utm_source=banner&utm_medium=homepage&utm_campaign=wizz&utm_content=calculate-footprint (Link not accessible on 20 May 2025).



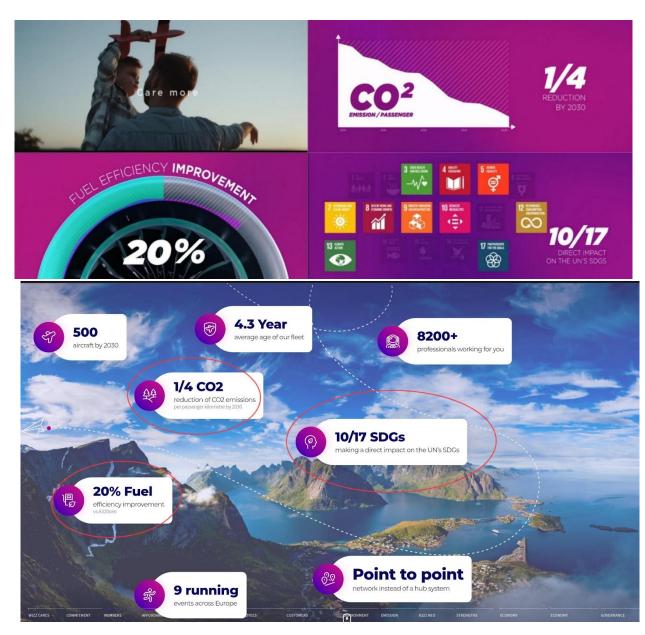
At WIZZ, we have made it easy for you to address the carbon footprint of your travel. With simple steps, you can calculate and offset your flight's carbon emissions by supporting high-impact climate projects certified by international standards. • General climate related marketing claims - 2025

Accessed 19 April 2025: https://www.wizzair.com/en-gb/information-and-services/about-us/sustainability



It has never been so important to care about the environment we live in. It's the responsibility of everyone. Wizz Air, with one of the youngest aircraft fleets and one of the lowest CO2 emissions per passenger kilometre is already ahead of the industry. But this is not enough! This is why we have numerous initiatives to minimize our environmental footprint. These initiatives include implementing fuel efficiency measures, qualifying future technology building blocks, and fostering industry partnerships for innovation and cooperation to enable

2025: Previous version of the website is no longer available. The updated claims do not directly address the consumer but focus on the general environmental impact.



BINNIRONMENT

We want to be the greenest choice for air travel.

It has never been more important for a company to be responsible for the environment. Protecting the environment is the responsibility of all of us, therefore we have taken our environment-protection steps to a next level. With one of Europe's youngest fleet and one of the lowest CO2 emissions per passenger kilometre we strive to stay ahead of the industry. As of Financial Year 2022, carbon emission intensity is fully integrated into the reward structure of executives.

-With-the help of a great number of fuel-saving initiatives, including a mobile electronic flight bag, a fully paperless flight-deck and our continuously modernised fleet, we will further improve our operational metrics, continuously reducing our environmental footprint per flight in order to make air travel more carbon-efficient. Our sustainability measures include accelerating our actions to secure adequate Sustainable Aviation Fuels (SAF) supplies for the future, more sustainable procurement processes, and an on-board waste sorting trial.



Directly making impact on 5 of The United Nation's <u>Sustainable Development Goals.</u>

NEXT SECTION



As a result of the numerous fuel-saving initiatives and constant modernization of our technology, we are proud to have one of the lowest emission intensity rates in the European aviation industry. In the 2020 Financial Year, carbon emissions per passenger kilometer were 57.28 grams, down from 59.9, which is almost half the industry average. As a result of the COVID-19 pandemic, and the lower load factors on our flights, our carbon efficiency was negatively impacted in Financial Year 2021. Since then, Wizz Air has witnessed a noteworthy improvement which was not present everywhere within the industry. In Financial Year 2023, there was continued progress as passenger load factors improved, consequently leading to a reduction in emissions intensity, reaching 53.8 g CO2/RPK. In the financial year 2024, Wizz Air's carbon intensity continued to further improve. The F24 average annual CO2 RPK was 52 grammes, which is unique in the sector and the lowest ever carbon intensity reported by Wizz Air for a 12-month period. Read more in our recently published <u>annual report</u>.

EMPLOYEES

COMMITMENT

NUMBERS

AFFORDANCE

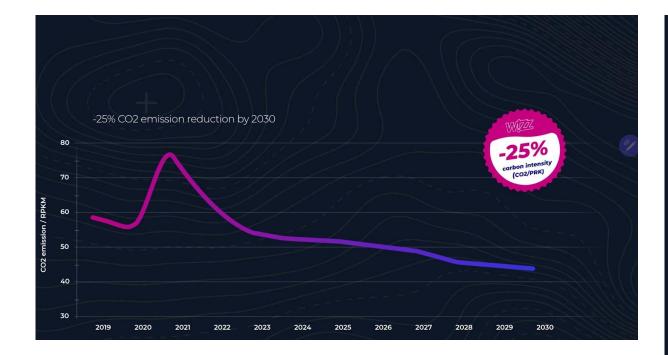
CUSTOMERS

ENVIRONMENT

EMISSION

A321 NEO





Commitment to further reduce our environmental impact

Wizz Air is strongly committed to reducing climate change impact globally and locally alike. We support the Paris Agreement aiming to limit temperature rise below 1.5C as well as the European Green Deal and the Destination 2050 guidelines aiming to reach net zero emissions by 2050.

Wizz Air is proud to have one of the lowest CO2 emissions (G/RPK) in Europe. We commit to further reducing our CO2 emission by 25% until 2030 compared to 2019 levels and to further limiting other greenhouse gas emissions. The ambitious plan is driven by our latest technology fleet, fuel saving initiatives and usage of sustainable aviation fuel.

Alongside technology and operational improvements, alternative fuels are an essential part of decarbonising the

NEXT SECTION

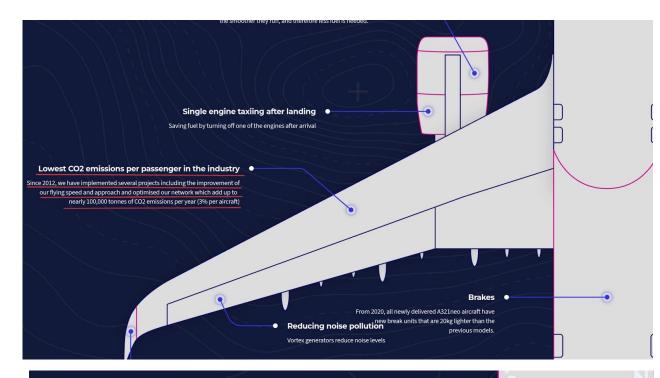
Commitment to further reduce our environmental impact

Alongside technology and operational improvements, alternative fuels are an essential part of decarbonising the industry. Wizz Air has established its SAF strategy, which includes securing offtake agreements with suppliers for the future. To support Wizz Air's ambitious sustainability journey and ensure sufficient supplies of SAF to meet future blending mandates, the Company has signed Memorandum of Understandings with several SAF providers and has made two equity investments in SAF research and development projects.

Wizz Air is also committed to industry collaboration, engaging with key external stakeholders. During the sustainable aviation fuel test in Hungary in 2023, Wizz Air

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Wizz Air is also committed to industry collaboration, engaging with key external stakeholders. During the sustainable aviation fuel test in Hungary in 2023, Wizz Air took off from Budapest Airport for the first time with a 37 per cent blend of Neste MY Sustainable Aviation Fuel[™] supplied by MOL. Wizz Air's five aircraft were supplied with a total of 23.5 tonnes of a fuel blend containing 37 per cent pure SAF and 63 per cent Jet A1 fuel.





• "FLY THE GREENEST"

Accessed 19 April:

https://www.wizzair.com/en-gb/information-and-services/about-us/greenest



Dear Customers,

When you don't need to fly, please, don't. But when you do, fly the greenest.

At Wizz Air we strive to serve more and more passengers every day, in the most environmentally sustainable way*.

Read our sustainability manifesto here. And if you decide to fly, here are seven reasons why Wizz Air is your greenest choice:

FLY THE GREENEST

We launched Wizz Air with the strong belief that air travel should not be a privilege. That we will create a world of opportunity for all through affordable travel. And we are delivering on that promise.

And while we gave the freedom to travel to more and more people, we have also proven that growth and sustainability can be achieved hand in hand. While breaking down barriers between people and air travel, we've also shown a whole industry how aviation can be more sustainable.

Crucial business model and design decisions, from pricing to seat density make sure we fly with high load factors. We've never even thought about business class seats. Or a hub-and-spoke model. Or substituting short train rides for flights. We've instead focused on flying with the **youngest, most efficient fleet** and the **most modern engines** possible, to consume less fuel.

This all delivers the **lowest CO2 emissions per passenger kilometre in the industry**, beating not just legacy carriers, but also low-cost airlines operating in a similar way as us.

A plane will never be greener than a train or an electric vehicle. But we are and will be the greenest choice of flying. **Because** when it comes to a crucial issue like sustainability, we believe in the facts of today. Not promises of the future.



wizzair.com/en-gb/greenest



A passenger travelling with us will have a CO2 footprint of only 53.8 grams per kilometre on average, which is the lowest among our major competitors

This is based on the reporting for 2023 financial year and represents the lowest ever carbon intensity result we have ever recorded in one financial year.

We don't fly half-empty planes to avoid unnecessary pollution.

In 2023, <u>91%</u> of our seats were occupied on average. In comparison, the global industry average in the same period was <u>82%</u>, and sadly, empty seats still have a CO2 footprint.

EXALTER OF





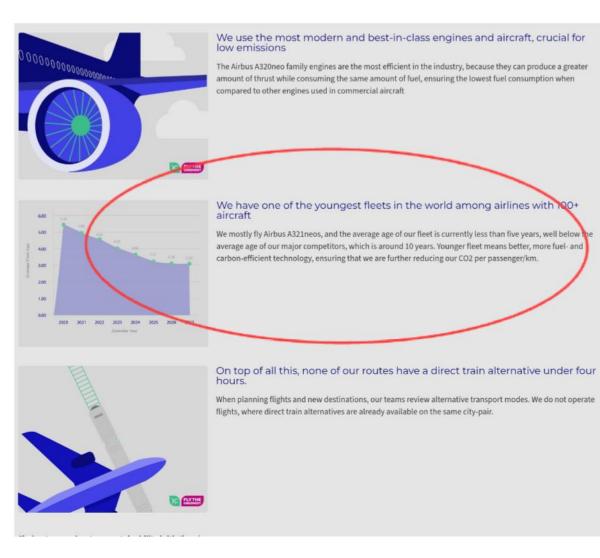
<u>Li</u>

Leaving seats empty to make room for somebody to spread out and read the newspaper more comfortably just doesn't make sense.



We only fly direct routes. One take-off, one landing, no connecting flights, no extra fuel-burn.

Because as you might have heard, 15-20% of the fuel consumption of the average short-haul flight happens during take-off and landing.



Done on 2 June 2023: Booking of a flight between Bourgas (BG) and Gdansk (PL).

SELECT FLIGHTS		-33% CO2 emission i	<u>SHOW</u>
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Fri, 30 Jun 2023 10:50 Bourgas (Black Sea) All prices are per passenger and include taxes. Schedule times shown are the local times of the departure and arrival city		Wizz Air's average CO2 emissions57.29EU commercial aviation's average CO2 emissions85.79	<i>Wjoz</i> : lv2;
		33% lower -28.5 Statistics based on the International Council on Clean Transportation, 2019 and Wizz Air's CO2 intensity in 2019 calendar year.	SELEC

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Burgas Airport	×
⊕ Add stop	
To	
Gdańsk Lech Wałęsa Airport	×
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Economy v 1	



Done on 20 May 2025: Booking of a flight between Bourgas (BG) and Gdansk (PL).

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Virbus A321ceo (operated by Wizz Air Hungary) Tue, 17 Jun 2025 10:05 urc+3 → υrc+2 Iourgas (Black Sea)	30 Gdansk Free carry-on bag In the cabin placed under the seat Free online check-in between 24 and 3 hours before departure Check-in at the airport costs 40 EUR	Basic price: BGN 73.99 Continue for BGN 62,23 per passenger on this flight Lowest price in the 30 days prior to the promotion: BGN 65
QUICK TRAVEL WIZZ Smart	PACK & SAVE WIZZ GO	ALL IN & FULL FLEX WIZZ Plus
Free carry-on bag (40cm × 30cm × 20cm)	Free carry-on bag (40cm × 30cm × 20cm)	Free carry-on bag (40cm × 30cm × 20cm)
Free normal seat selection Excluding row 1 to 4 and extra legroom seats	Free normal seat selection Excluding row 1 to 4 and extra legroom seats	Free premium or normal seat selection Including front row and extra legroom seat
10 kg trolley bag on board 55cm x 40cm x 23cm	20 kg checked-in bag	32 kg checked-in bag
Free online check-in between 30 days and 3 hours before flight departure Check-in at the airport costs 40 EUR	30 Free Airport & online check-in between 30 days and 3 hours before flight departure	30 Free Airport & online check-in between 30 days and 3 hours before flight departure
Priority boarding		10kg trolley bag on board 55cm x 40cm x 23cm
Be among the first to board the aircraft		Online flight change without flight change fees Fare difference fee may be applicable
		 Refund to WIZZ account Within 72 hours, refund subject to terms and conditions
+ BGN 96.46	+ BGN 133.36	+ BGN 181.00
per passenger on this flight	per passenger on this flight	per passenger on this flight

2025: Wizz Air has removed the option of offsetting CO2 emissions during the booking process.

